

A G R E E M E N T

THIS AGREEMENT is made between the **CITY AND COUNTY OF DENVER**, a municipal corporation of the State of Colorado (the “City” or “Subscriber”) and **West Publishing Corporation**, d/b/a West, a Thomson Reuters business, a Minnesota corporation, with its principal place of business located at 620 Opperman Dr., Eagan, MN 55123 (the “Vendor” or “West”), collectively “the Parties.”

The parties agree as follows:

1. **COORDINATION AND LIAISON:** The Vendor shall fully coordinate all services under the Agreement with the Manager of Safety, (“Manager”) or, the Manager’s Designee.

2. **SERVICES TO BE PERFORMED:**

a. As the Manager reasonably directs, the Vendor shall diligently undertake, perform, and complete all of the services and produce all the deliverables set forth on **Exhibits A (CLEAR Quote dated February 14, 2020) and B (CLEAR Quote dated November 22, 2019)**, to the City’s reasonable satisfaction.

b. The Vendor is ready, willing, and able to provide the services required by this Agreement.

c. The Vendor shall faithfully perform the services in accordance with the standards of care, skill, training, diligence, and judgment provided by highly competent individuals performing services of a similar nature to those described in the Agreement and in accordance with the terms of the Agreement.

3. **TERM:** The Agreement will commence on January 1, 2020 and will expire on December 31, 2025 (the “Term”). Access to and billing for the CLEAR Service will commence upon successful accreditation of the agency requesting services.

4. **COMPENSATION AND PAYMENT:**

a. **Fee:** The City shall pay and the Vendor shall accept as the sole compensation for services rendered and costs incurred under the Agreement the rates set forth in Exhibits A and B.

b. **Reimbursable Expenses:** There are no reimbursable expenses allowed under the Agreement. All of the Vendor’s expenses are contained in the rates in Schedule A and B.

c. **Invoicing:** Vendor shall provide the City with a monthly invoice in a format used by Vendor in its regular course of business. The City's Prompt Payment Ordinance, §§ 20-107 to 20-118, D.R.M.C., applies to invoicing and payment under this Agreement.

d. **Maximum Contract Amount:**

- (1) Notwithstanding any other provision of the Agreement, the City's maximum payment obligation will not exceed **FOUR HUNDRED FIFTY THOUSAND DOLLARS (\$450,000.00)** (the "Maximum Contract Amount"). The City is not obligated to execute an Agreement or any amendments for any further services, including any services performed by Vendor beyond that specifically described in **Exhibits A and B**. Any services performed beyond those in Exhibits A and B are performed at Vendor's risk and without authorization under the Agreement.
- (2) The City's payment obligation, whether direct or contingent, extends only to funds appropriated annually by the Denver City Council, paid into the Treasury of the City, and encumbered for the purpose of the Agreement. The City does not by the Agreement irrevocably pledge present cash reserves for payment or performance in future fiscal years.

5. **STATUS OF VENDOR:** The Vendor is an independent contractor retained to perform professional or technical services for limited periods of time. Neither the Vendor nor any of its employees are employees or officers of the City under Chapter 18 of the Denver Revised Municipal Code, or for any purpose whatsoever.

6. **TERMINATION:** City may terminate this Agreement with or without cause, upon thirty (30) days' written notice of such termination. If the City terminates without cause the City shall fulfil the annual remainder of the service ordered. The Agreement or any specific request for services hereunder may be terminated as described in Vendor's Subscriber Agreement. If Subscriber fails to receive sufficient appropriation of funds or authorization for the expenditure of sufficient funds to continue service under this Agreement, or if Subscriber receives a lawful order issued in or for any fiscal year during the Term of this Agreement that reduces the funds appropriated or authorized in such amounts as to preclude making the payments set out herein, Subscriber may submit a written notice to West seeking cancellation of the service and the Agreement. Subscriber shall provide West with notice not less than thirty (30) days prior to the

date of cancellation, and shall include a written statement documenting the reason for cancellation, including the relevant statutory authority for cancelling, and an official document certifying the non-availability of funds (e.g., executive order, an officially printed budget or other official government communication). Upon West's receipt of a valid cancellation notice, Subscriber shall pay all charges incurred for any products and/or services received prior to the effective date of the cancellation. Any termination hereunder will be effective on the first day of the month following such 30 days notice.

7. **EXAMINATION OF RECORDS AND AUDITS:** Any authorized agent of the City, including the City Auditor or his or her representative, has the right to access, and the right to examine, copy and retain copies, at City's election in paper or electronic form, any pertinent books, documents, papers and records related to Vendor's performance pursuant to this Agreement, provision of any goods or services to the City, and any other transactions related to this Agreement. Vendor shall cooperate with City representatives and City representatives shall be granted access to the foregoing documents and information during reasonable business hours and until the latter of three (3) years after the final payment under the Agreement or expiration of the applicable statute of limitations. When conducting an audit of this Agreement, the City Auditor shall be subject to government auditing standards issued by the United States Government Accountability Office by the Comptroller General of the United States, including with respect to disclosure of information acquired during the course of an audit. No examination of records and audits pursuant to this paragraph shall require Vendor to make disclosures in violation of state or federal privacy laws. Vendor shall at all times comply with D.R.M.C. 20-276.

8. **WHEN RIGHTS AND REMEDIES NOT WAIVED:** In no event will any payment or other action by the City constitute or be construed to be a waiver by the City of any breach of covenant or default that may then exist on the part of the Vendor. No payment, other action, or inaction by the City when any breach or default exists will impair or prejudice any right or remedy available to it with respect to any breach or default. No assent, expressed or implied, to any breach of any term of the Agreement constitutes a waiver of any other breach.

9. **INSURANCE:**

a. **General Conditions:** Vendor agrees to secure, at or before the time of execution of this Agreement, the following insurance covering all operations, goods or services provided pursuant to this Agreement. Vendor shall keep the required insurance coverage in force at all

times during the term of the Agreement, or any extension thereof. The required insurance shall be underwritten by an insurer licensed or authorized to do business in Colorado and acceptable to the City, with those having a rating of A-VII or better deemed automatically acceptable. Vendor shall endeavor to provide written notice of cancellation, non-renewal and any reduction in coverage to Denver Risk Management, 201 West Colfax Avenue, Dept. 1105, Denver, Colorado 80202. Vendor shall be responsible for the payment of any deductible or self-insured retention. The insurance coverages specified in this Agreement are the minimum requirements, and these requirements do not lessen or limit the liability of the Vendor. The Vendor shall maintain, at its own expense, any additional kinds or amounts of insurance that Vendor may deem necessary to cover its obligations and liabilities under this Agreement.

b. Proof of Insurance: Vendor shall provide a copy of this Agreement to its insurance agent or broker. Vendor may not commence services or work relating to the Agreement prior to placement of coverage. Vendor certifies that the certificate of insurance attached as **Exhibit C** preferably an ACORD certificate, complies with all insurance requirements of this Agreement. The City requests that the City's contract number be referenced on the Certificate. The City's acceptance of a certificate of insurance or other proof of insurance that does not comply with all insurance requirements set forth in this Agreement shall not act as a waiver of Vendor's breach of this Agreement or of any of the City's rights or remedies under this Agreement.

c. Additional Insureds: For Commercial General Liability, Auto Liability and Excess Liability/Umbrella, Vendor and subcontractor's insurer(s) shall name the City and County of Denver, its elected and appointed officials, employees and volunteers as additional insured.

d. Waiver of Subrogation: For all coverages, Vendor's insurer shall waive subrogation rights against the City.

e. Professional Liability. Coverage shall include privacy and cyber liability

f. Workers' Compensation/Employer's Liability Insurance: Vendor shall maintain the coverage as required by statute for each work location and shall maintain Employer's Liability insurance with limits of \$100,000 per occurrence for each bodily injury claim, \$100,000 per occurrence for each bodily injury caused by disease claim, and \$500,000 aggregate for all bodily injuries caused by disease claims. Vendor expressly represents to the

City, as a material representation upon which the City is relying in entering into this Agreement, that none of the Vendor's officers or employees who may be eligible under any statute or law to reject Workers' Compensation Insurance shall effect such rejection during any part of the term of this Agreement, and that any such rejections previously effected, have been revoked as of the date Vendor executes this Agreement.

g. Commercial General Liability: Vendor shall maintain a Commercial General Liability insurance policy with limits of \$1,000,000 for each occurrence, \$1,000,000 for each personal and advertising injury claim, \$2,000,000 products and completed operations aggregate, and \$2,000,000 policy aggregate.

h. Business Automobile Liability: Vendor shall maintain Business Automobile Liability with limits of \$1,000,000 combined single limit applicable to all owned, hired and non-owned vehicles used in performing services under this Agreement

i. **Technology Errors & Omissions:** Vendor shall maintain Technology Errors and Omissions insurance including cyber liability, network security, privacy liability and product failure coverage with limits of \$1,000,000 per occurrence and \$1,000,000 policy aggregate.

j. Additional Provisions:

(a) For Commercial General Liability and Excess Liability, the policies must provide the following:

- (i) That this Agreement is an Insured Contract under the policy;
- (ii) Defense costs in excess of policy limits;
- (iii) A severability of interests, separation of insureds or cross liability provision; and
- (iv) A provision that coverage is primary and non-contributory with other coverage or self-insurance maintained by the City.

(b) For claims-made coverage:

- (i) The retroactive date must be on or before the contract date or the first date when any goods or services were provided to the City, whichever is earlier

(c) Vendor shall endeavor to advise the City in the event any general aggregate or other aggregate limits are reduced below the required per occurrence limits. At their own expense, and where such general aggregate or other aggregate limits have been reduced below the required per occurrence limit, the Vendor will procure such per occurrence limits and furnish a new certificate of insurance showing such coverage is in force.

10. DEFENSE AND INDEMNIFICATION

a. Vendor hereby agrees to defend, indemnify, reimburse and hold harmless City, its appointed and elected officials, agents and employees for, from and against all liabilities, claims, judgments, suits or demands for actual damages to persons or property arising out of, resulting from, or relating to the work negligently performed by Vendor under this Agreement (“Claims”), unless such Claims have been specifically determined by the trier of fact to be the negligence or willful misconduct of the City.

b. Vendor’s duty to defend and indemnify City shall arise at the time written notice of the Claim is first provided to City regardless of whether Claimant has filed suit on the Claim. Vendor’s duty to defend and indemnify City shall arise even if City is the only party sued by claimant and/or claimant alleges that City’s negligence or willful misconduct was the cause of claimant’s damages.

c. Vendor will defend any and all Claims which may be brought or threatened against City and will pay on behalf of City any expenses incurred by reason of such Claims including, but not limited to, court costs and attorney fees incurred in defending and investigating such Claims or seeking to enforce this indemnity obligation. Such payments on behalf of City shall be in addition to any other legal remedies available to City and shall not be considered City’s exclusive remedy. At the conclusion of any matter under this Article 10, the City shall reimburse the Vendor for costs and expenses in proportion to any determination of liability that is determined to be attributable to the City.

d. Insurance coverage requirements specified in this Agreement shall in no way lessen or limit the liability of the Vendor under the terms of this indemnification obligation.

e. This defense and indemnification obligation shall survive the expiration or termination of this Agreement

f. City recognizes that its access to and use of CLEAR services is contingent upon complying with its contractual obligations contained in the CLEAR Services Subscriber

Agreement and Order Form. Thus, without waiving any of the rights and privileges under the Colorado Governmental Immunity Act, as it may amended from time to time, the City acknowledges its responsibility for damages due to (i) the use, access or misuse of information by City (or any other party receiving such information from or through City), and (ii) City's breach of any representation or other provision of this Agreement as those liabilities are finally determined by a Court of law. This provision shall not be interpreted as allowing City to assume liability for the actions of Vendor.

11. TAXES, CHARGES AND PENALTIES: The City is not liable for the payment of taxes, late charges or penalties of any nature, except for any additional amounts that the City may be required to pay under the City's prompt payment ordinance D.R.M.C. § 20-107, *et seq.* The Vendor shall promptly pay when due, all taxes, bills, debts and obligations it incurs performing the services under the Agreement and shall not allow any lien, mortgage, judgment or execution to be filed against City property

12. ASSIGNMENT; SUBCONTRACTING: The Vendor shall not voluntarily or involuntarily assign any of its rights or obligations, or subcontract performance obligations, under this Agreement without obtaining the Manager's prior written consent. Notwithstanding, Vendor may assign contract to one of its affiliates. Any other assignment or subcontracting without such consent will be ineffective and void, and shall be cause for termination of this Agreement by the City. The Manager has the discretion whether to consent to any assignment or subcontracting, or to terminate the Agreement because of unauthorized assignment or subcontracting but will not unreasonably withhold consent or unduly delay granting such consent.

13. INUREMENT: The rights and obligations of the parties to the Agreement inure to the benefit of and shall be binding upon the parties and their respective successors

14. NO THIRD PARTY BENEFICIARY: Enforcement of the terms of the Agreement and all rights of action relating to enforcement are strictly reserved to the parties. Nothing contained in the Agreement gives or allows any claim or right of action to any third person or entity. Any person or entity other than the City or the Vendor receiving services or benefits pursuant to the Agreement is an incidental beneficiary only.

15. NO AUTHORITY TO BIND CITY TO CONTRACTS: The Consultant lacks any authority to bind the City on any contractual matters. Final approval of all contractual matters that

purport to obligate the City must be executed by the City in accordance with the City's Charter and the Denver Revised Municipal Code.

16. SEVERABILITY: Except for the provisions of the Agreement requiring appropriation of funds and limiting the total amount payable by the City, if a court of competent jurisdiction finds any provision of the Agreement or any portion of it to be invalid, illegal, or unenforceable, the validity of the remaining portions or provisions will not be affected, if the intent of the parties can be fulfilled.

17. CONFLICT OF INTEREST:

a. No employee of the City shall have any personal or beneficial interest in the services or property described in the Agreement. The Vendor shall not hire, or contract for services with, any employee or officer of the City that would be in violation of the City's Code of Ethics, D.R.M.C. §2-51, et seq. or the Charter §§ 1.2.8, 1.2.9, and 1.2.12.

b. The Vendor shall not engage in any transaction, activity or conduct that would result in a conflict of interest under the Agreement. The Vendor represents that it has disclosed any and all current or potential conflicts of interest. A conflict of interest shall include transactions, activities or conduct that would affect the judgment, actions or work of the Vendor by placing the Vendor's own interests, or the interests of any party with whom the Vendor has a contractual arrangement, in conflict with those of the City.

18. NOTICES: All notices required by the terms of the Agreement must be hand delivered, sent by overnight courier service, mailed by certified mail, return receipt requested, or mailed via United States mail, postage prepaid, if to Vendor at the address first above written, and if to the City at:

Manager of Safety,
1331 Cherokee Street,
Room 302,

Denver, Colorado 80202

With a copy of any such notice to:

Denver City Attorney's Office
1437 Bannock St., Room 353
Denver, Colorado 80202

Notices hand delivered or sent by overnight courier are effective upon delivery. Notices sent by certified mail are effective upon receipt. Notices sent by mail are effective upon deposit with the U.S. Postal Service. The parties may designate substitute addresses where or persons to whom notices are to be mailed or delivered. However, these substitutions will not become effective until actual receipt of written notification.

19. GOVERNING LAW; VENUE: The Agreement will be construed and enforced in accordance with applicable federal law, the laws of the State of Colorado, and the Charter, Revised Municipal Code, ordinances, regulations and Executive Orders of the City and County of Denver, which are expressly incorporated into the Agreement. Unless otherwise specified, any reference to statutes, laws, regulations, charter or code provisions, ordinances, executive orders, or related memoranda, includes amendments or supplements to same. Venue for any legal action relating to the Agreement will be in the District Court of the State of Colorado, Second Judicial District.

20. NO DISCRIMINATION IN EMPLOYMENT: In connection with the performance of work under the Agreement, the Vendor may not refuse to hire, discharge, promote or demote, or discriminate in matters of compensation against any person otherwise qualified, solely because of race, color, religion, national origin, gender, age, military status, sexual orientation, gender identity or expression, marital status, or physical or mental disability. The Vendor shall insert the foregoing provision in all subcontracts.

21. COMPLIANCE WITH ALL LAWS: Vendor shall perform or cause to be performed all services in full compliance with all applicable laws, rules, regulations and codes of the United States, the State of Colorado; and with the Charter, ordinances, rules, regulations and Executive Orders of the City and County of Denver.

22. LEGAL AUTHORITY: Vendor represents and warrants that it possesses the legal authority, pursuant to any proper, appropriate and official motion, resolution or action passed or taken, to enter into the Agreement. Each person signing and executing the Agreement on behalf of Vendor represents and warrants that he has been fully authorized by Vendor to execute the Agreement on behalf of Vendor and to validly and legally bind Vendor to all the terms, performances and provisions of the Agreement.

23. NO CONSTRUCTION AGAINST DRAFTING PARTY: The parties and their respective counsel have had the opportunity to review the Agreement, and the Agreement will not be construed against any party merely because any provisions of the Agreement were prepared by a particular party.

24. ORDER OF PRECEDENCE: In the event of any conflicts between the language of the Agreement and the exhibits, the order of precedence in the event of a conflict between the Agreement and the exhibits is (1) the Agreement, (2) the West Order Form, and (3) Thomson Reuters General Terms and Conditions.

25. INTELLECTUAL PROPERTY RIGHTS: Except for the license granted in this Agreement, all right, title and interest in the Data, in all languages, formats and media throughout the world, including copyrights, are and will continue to be the exclusive property of Vendor and other contributors.

26. SURVIVAL OF CERTAIN PROVISIONS: The terms of the Agreement and any exhibits and attachments that by reasonable implication contemplate continued performance, rights, or compliance beyond expiration or termination of the Agreement survive the Agreement and will continue to be enforceable. Without limiting the generality of this provision, the Vendor's obligations to provide insurance and to indemnify the City will survive for a period equal to any and all relevant statutes of limitation, plus the time necessary to fully resolve any claims, matters, or actions begun within that period.

27. ADVERTISING AND PUBLIC DISCLOSURE: The Vendor shall not include any reference to the Agreement or to services performed pursuant to the Agreement in any of the Vendor's advertising or public relations materials without first obtaining the written approval of the Manager. Any oral presentation or written materials related to services performed under the Agreement will be limited to services that have been accepted by the City. The Vendor shall notify the Manager in advance of the date and time of any presentation. Nothing in this provision precludes the transmittal of any information to City officials.

28. CITY EXECUTION OF AGREEMENT: The Agreement will not be effective or binding on the City until it has been fully executed by all required signatories of the City and County of Denver, and if required by Charter, approved by the City Council.

29. AGREEMENT AS COMPLETE INTEGRATION-AMENDMENTS: The Agreement and Vendor's Subscriber Agreement, Special Offer Amendment, and Schedules are the complete integration of all understandings between the parties as to the subject matter of the Agreement. No prior, contemporaneous or subsequent addition, deletion, or other modification has any force or effect, unless embodied in the Agreement in writing. No oral representation by any officer or employee of the City at variance with the terms of the Agreement or any written amendment to the Agreement will have any force or effect or bind the City.

30. USE, POSSESSION OR SALE OF ALCOHOL OR DRUGS: The Consultant shall cooperate and comply with the provisions of Executive Order 94 and its Attachment A concerning the use, possession or sale of alcohol or drugs. Violation of these provisions or refusal to cooperate with implementation of the policy can result in contract personnel being barred from City facilities and from participating in City operations.

31. COUNTERPARTS OF THE AGREEMENT: The Agreement may be executed in counterparts, each of which is an original and constitute the same instrument.

34. ELECTRONIC SIGNATURES AND ELECTRONIC RECORDS:

Vendor consents to the use of electronic signatures by the City, and the City consents to the use of electronic signatures by Vendor. The Agreement, and any other documents requiring a signature hereunder, may be signed electronically by the City in the manner specified by the City. The Parties agree not to deny the legal effect or enforceability of the Agreement solely because it is in electronic form or because an electronic record was used in its formation. The Parties agree not to object to the admissibility of the Agreement in the form of an electronic record, or a paper copy of an electronic document, or a paper copy of a document bearing an electronic signature, on the ground that it is an electronic record or electronic signature or that it is not in its original form or is not an original.

35. **PROHIBITED TERMS.** Any term included in this Agreement that requires the City to indemnify or hold Vendor harmless; requires the City to agree to binding arbitration; requires the City to pay damages or fees not specifically appropriated for: limits Vendor's liability for damages resulting from death, bodily injury, or damage to tangible property; or that conflicts with this provision in any way shall be void ab initio. Nothing in this Agreement shall be construed as a waiver of any provision of § 24-106-109 C.R.S.

EXHIBIT A CLEAR Quote dated February 14, 2020
EXHIBIT B CLEAR Quote dated November 22, 2019
EXHIBIT C-CERTIFICATE OF INSURANCE

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Contract Control Number:

SAFTY-201952992-00

Contractor Name:

WEST PUBLISHING CORPORATION

IN WITNESS WHEREOF, the parties have set their hands and affixed their seals at
Denver, Colorado as of: 4/16/2020

SEAL



DocuSigned by:

CITY AND COUNTY OF DENVER:

ATTEST:

DocuSigned by:

A blue ink signature of Paul López.

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Clerk and Recorder/Public Trustee
Paul López

By:

DocuSigned by:

A black ink signature of Michael B. Hancock.

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Mayor
Michael B. Hancock

APPROVED AS TO FORM:

REGISTERED AND COUNTERSIGNED:

Attorney for the City and County of Denver

By:

DocuSigned by:

A black ink signature of Steve Hahn.

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Mr.
Steve Hahn

By:

DocuSigned by:

A black ink signature of Beth Machann.

CD63CDB435E643D...

Manager of Finance
Beth Machann

By:

DocuSigned by:

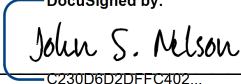
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Auditor
Timothy M. O'Brien

Contract Control Number:
Contractor Name:

SAFTY-201952992-00
WEST PUBLISHING CORPORATION

By:  _____
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Name: John S. Nelson
(please print)

Title: Director/Asst Secretary
(please print)

ATTEST: [if required]

By: _____

Name: _____
(please print)

Title: _____
(please print)

THOMSON REUTERS

CLEAR

for the City and County of Denver, Colorado

SUBMITTED TO

Steven J. Hahn

Assistant City Attorney

201 W. Colfax Ave., Department 1207

Denver, CO 80202

steven.hahn@denvergov.org

Aaron Feese

CLEAR Contract Administrator

Denver Public Safety

aaron.feese@denvergov.org

SUBMITTAL DATE

February 14, 2020

SUBMITTED BY

Thomson Reuters

(West Publishing Corporation)

Karla Snellings, CF APMP

Procurement and Proposal Management

Phone: 703-909-9064

Email: karla.snellings@tr.com

Daani Svonkin

Client Manager, Government Investigative

Phone: 909-915-5114

Email: daani.svonkin@tr.com

Confidentiality Statement

This proposal includes proprietary information that shall not be duplicated, used, or disclosed outside of the City and County of Denver, Colorado, Denver Police Department—in whole or in part—for any purpose other than evaluating this proposal. This information is deemed proprietary because it contains pricing and confidential corporate information that is of critical value to Thomson Reuters in a highly competitive market.



Contractor Information

Any contract resulting from this proposal will be with West Publishing Corporation, d/b/a West, a Thomson Reuters business:

Legal Contracting Entity:	West Publishing Corporation
Doing Business As (DBA):	West, a Thomson Reuters business
Corporate Address:	610 Opperman Drive, Eagan, MN 55123
Remittance Address:	P.O. Box 6292, Carol Stream, IL 60197-6292
Federal Tax ID #:	41-1426973
DUNS #:	14-850-8286
Cage Code:	89101
Company Size:	Large

QUOTE CONTACT

Karla Snellings is the primary contact for this response. Please direct any communications regarding the Request for Proposal or our response to Karla at 703-909-9064 or karla.snellings@tr.com.

Contractor Information

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CLEAR Price Quotes per Agency

Following up on our quote dated November 22, 2019, and in response to the city/county of Denver's request for specific quotes for the Denver agencies who have been CLEAR customers, we are providing quotes to be applied under the proposed Custom Option of the new MSA contract (pending contract execution) and which reflect the number of users and content respectively applicable for each agency under the existing or previous agreement of the previous MSA.

For any of these agencies/agreements, a change in account parameter, such as an increase in the number of users or the addition of content, would require a new quote.

Denver Police Department

Proposed Content: CLEAR for Law Enforcement Plus 500 Premium Alerts		
User Limit: Up to 150 users		
Period of Performance	Monthly Rate	Annual Cost
Contract Year 1	\$4,634.99	\$55,619.88
Contract Year 2	\$4,774.04	\$57,288.48
Contract Year 3	\$4,917.26	\$59,007.12
Contract Year 4	\$5,064.78	\$60,777.36
Contract Year 5	\$5,216.72	\$62,600.64

Denver District Attorney Investigators

Proposed Content: CLEAR for Law Enforcement Plus Real-Time Incarceration and Arrest Records		
User Limit: Up to 38 users		
Period of Performance	Monthly Rate	Annual Cost
Contract Year 1	\$2,003.03	\$24,036.36
Contract Year 2	\$2,063.12	\$24,757.44
Contract Year 3	\$2,125.01	\$25,500.12
Contract Year 4	\$2,188.76	\$26,265.12
Contract Year 5	\$2,254.43	\$27,053.16

Denver County Court Marshalls

Proposed Content: CLEAR for Law Enforcement Plus Real-Time Incarceration and Arrest Records License Plate Reader (LPR) 100 Premium Alerts		
User Limit: Up to 25 users		
Period of Performance	Monthly Rate	Annual Cost
Contract Year 1	\$1,934.99	\$23,219.88
Contract Year 2	\$1,993.04	\$23,916.48
Contract Year 3	\$2,052.83	\$24,633.96
Contract Year 4	\$2,114.42	\$25,373.04
Contract Year 5	\$2,177.85	\$26,134.20

CLEAR Price Quotes per Agency

Denver City Attorney

Proposed Content: CLEAR Investigations Advanced		
User Limit: Up to 10 users		
Period of Performance	Monthly Rate	Annual Cost
Contract Year 1	\$836.36	\$10,036.32
Contract Year 2	\$861.45	\$10,337.40
Contract Year 3	\$887.29	\$10,647.48
Contract Year 4	\$913.91	\$10,966.92
Contract Year 5	\$941.33	\$11,295.96

Denver Risk Management

Proposed Content: CLEAR Investigations Advanced		
User Limit: One (1) user		
Period of Performance	Monthly Rate	Annual Cost
Contract Year 1	\$160.91	\$1,930.92
Contract Year 2	\$165.73	\$1,988.76
Contract Year 3	\$170.71	\$2,048.52
Contract Year 4	\$175.83	\$2,109.96
Contract Year 5	\$181.10	\$2,173.20

Denver Community Planning and Development

Proposed Content: CLEAR Investigations Advanced		
User Limit: Up to two (2) users		
Period of Performance	Monthly Rate	Annual Cost
Contract Year 1	\$347.16	\$4,165.92
Contract Year 2	\$357.58	\$4,290.96
Contract Year 3	\$368.30	\$4,419.60
Contract Year 4	\$379.35	\$4,552.20
Contract Year 5	\$390.73	\$4,688.76

CLEAR Price Quotes per Agency

West Terms and Conditions

The following terms and conditions apply to any contract between Thomson Reuters (West Publishing Corporation, hereinafter "West") and the city and county of Denver, Colorado, including the Denver Police Department and other authorized agencies, resulting from this quote (hereinafter "contract").

- **Contract Term**—The proposed quotes for specified Denver agencies are applicable to the new city/county contract term, intended as a five-year agreement.
- **Eligibility**—Available only to authorized Denver agencies as agreed upon by the terms of the Master Service Agreement negotiated between the city and county of Denver and West Publishing Corporation ("West"). The rates set forth hereunder are available only to government personnel accessing West products for government purposes.
- **Agency/Purchasing Entity Locations**—Each agency location must subscribe separately. Access is limited to the agency's personnel at that location. Purchasing agencies/entities with multiple locations may purchase under the Custom Packages.
- **Authorized Users**—Only users authorized to use CLEAR by the agency may access and use CLEAR under the terms of the fixed-rate agreement, and such use must be solely for purposes directly related to the agency's research and work. The following divisions of the agency are included in this proposal: Agencies authorized by the City and County of Denver, Colorado, including the Denver Police Department.
- **Passwords**—Each CLEAR user must be assigned a separate CLEAR password. CLEAR passwords may only be used by the person to whom the password is issued. Sharing of CLEAR passwords between or among users is STRICTLY PROHIBITED. West reserves the right to issue additional passwords to the agency if West learns that CLEAR has been used by a person other than the person to whom the password has been issued.
- **Additional Users**—West's flat-rate subscriptions have a limit on the number of authorized agency users. For any contract awarded to West pursuant to this proposal, the agency can add additional agency users beyond the applicable user limit. Any additional passwords issued beyond this user limit, will be billed to the agency at a mutually agreed upon monthly rate (in addition to the fixed monthly charge).
- **Password Rates**—The Monthly Charge per User under the Per Password option will NOT be prorated. Requests for passwords by new Subscribers or requests for additional passwords by current Subscribers that are processed by West by the last day of a month will be billed the entire Monthly Charge per User for each password request during such month. The Monthly Charge per User for Subscribers that elect to change from one option to another will be effective on the first day of the month following receipt and approval of the appropriate documentation by West.
- **CLEAR Usage**—West's offer allows for CLEAR usage up to ten times the proposed fixed-monthly charge. (Usage will be calculated using then-current retail rates.) If the agency's usage exceeds this limit in a given month, users will still have access to complete searching and reporting functionality within CLEAR; however, access to CLEAR'S live gateways may be limited for the remainder of that month or other remedies may be sought, such as renegotiating the agency's fixed rate. (Please note: Most customers are not affected by this usage limit because the usage threshold is so high. And

should the usage limit be reached, access to most CLEAR functionality is not directly affected; restrictions would apply to only a few premium gateway sources.)

- **Non-FCRA Use**—CLEAR is intended for due diligence and investigative purposes, activities not regulated by the Fair Credit Reporting Act (FCRA). Thomson Reuters is not a consumer reporting agency, and customers must not use any of the content, information, or services provided on our sites as a factor in establishing a consumer's eligibility for credit or insurance to be used primarily for personal, family, or household purposes; for employment purposes; in consumer debt-collection decisions, or for any other purpose authorized under section 1681b of the Fair Credit Reporting Act (15 USCA §1681b).
- **Included and Excluded Charges**—Purchasing agencies will receive the content package as described in their Order Form. Access to and usage of all other content, features, and services is excluded and will be billed separately as excluded charges. The excluded content, features, and services will be charged at the applicable rates (including applicable transaction, communications, and other associated charges, if any) for each library, feature, or service accessed according to the then-current terms and conditions as set forth in the then-current Schedule A.

West may, at its option, make certain content, features, and services excluded charges if West is contractually bound or otherwise required to do so by a contributor of data to West, or if the content, features, and services are enhanced or released after the effective date of any contract awarded to West pursuant to this proposal.

- **New Content, Features, Services, and Platforms**—West reserves the right to charge for any new content, features, services, or platforms released during the term of this contract (whether "third-party" content or not), and such charges may be separate from and in addition to the Fixed Monthly Charge. Such charges (if any) shall not be greater than the charges at which such content, features, services, or platforms are made available to West's other government subscribers under West's then-current Government Price Plan.

If, however, any new content, features, services, or platforms released during the term of this contract are made generally available to government subscribers as part of their fixed rate agreement, West will also make these same new content, features, services, or platforms available to the agency at no extra cost.

- **Ordering Documents**—All access to and usage of CLEAR is governed by the then-current Thomson Reuters General Terms and Conditions, and the applicable Order Form. These documents will be incorporated by reference into and made part of any contract awarded to West pursuant to this proposal. Samples are included with this quote. (See Signature Requirements, following.)
- **Signature Requirements**—The applicable Order Form and all related documentation must be signed by an authorized representative.
- **Credentialing Documents**—Access to and usage of CLEAR requires completion of the then-current Account Validation and Certification (AVC) Form. A sample of this document is included with this quote.
- **Contractor Information**—Any contract resulting from this proposal will be with:

Legal Contracting Entity:	West Publishing Corporation
Doing Business As (DBA):	West, a Thomson Reuters business
Corporate Address:	610 Opperman Drive, Eagan, MN 55123
Remittance Address:	P.O. Box 6292, Carol Stream, IL 60197-6292
Federal Tax ID #:	41-1426973
DUNS #:	14-850-8286
Cage Code:	89101
Company Size:	Large

- **Order Processing**—CLEAR service will begin the first day of the first month following receipt of the fully executed contract (or delivery order), provided adequate time is available for implementing the contract. In general, to implement a contract West must receive the fully executed contract no later than five business days prior to the end of the month preceding the start of CLEAR service.
- **Survivability**—At the time of expiration or cancellation of the Master Service Agreement, any existing multi-year agreement between West and a purchasing agency will remain in effect and continue to exist under the terms and conditions of the Master Service Agreement, including payment for services, until the term expires as set forth in the multi-year agreement.
- **Offer Acceptance Period**—The terms of this price proposal are valid for 60 days from receipt of this quote.

THOMSON REUTERS

CLEAR

for the City and County of Denver, Colorado
Denver Police Department

SUBMITTED TO

Aaron Feese

CLEAR Contract Administrator

Denver Public Safety

aaron.feese@denvergov.org

SUBMITTED BY

Thomson Reuters

(West Publishing Corporation)

Karla Snellings, CF APMP

Procurement and Proposal Management

Phone: 703-909-9064

Email: karla.snellings@tr.com

SUBMITTAL DATE

November 22, 2019

Daani Svonkin

Client Manager, Government Investigative

Phone: 909-915-5114

Email: daani.svonkin@tr.com

Confidentiality Statement

This proposal includes proprietary information that shall not be duplicated, used, or disclosed outside of the City and County of Denver, Colorado, Denver Police Department—in whole or in part—for any purpose other than evaluating this proposal. This information is deemed proprietary because it contains pricing and confidential corporate information that is of critical value to Thomson Reuters in a highly competitive market.



Contractor Information

Any contract resulting from this proposal will be with West Publishing Corporation, d/b/a West, a Thomson Reuters business:

Legal Contracting Entity:	West Publishing Corporation
Doing Business As (DBA):	West, a Thomson Reuters business
Corporate Address:	610 Opperman Drive, Eagan, MN 55123
Remittance Address:	P.O. Box 6292, Carol Stream, IL 60197-6292
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Cage Code:	89101
Company Size:	Large

QUOTE CONTACT

Karla Snellings is the primary contact for this response. Please direct any communications regarding the Request for Proposal or our response to Karla at 703-909-9064 or karla.snellings@tr.com.

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CLEAR Price Quote

In response to an informal request for quote to continue providing Thomson Reuters CLEAR services to the Denver Police Department and various other agency user groups in the city and county of Denver, we quote several product offerings to meet the range of investigative and due diligence needs of Denver agencies, as well as a custom package offering that can be customized to an agency's or user group's unique needs.

Because multiple agencies or user groups potentially would be purchasing, our quote for the standard, named product offerings is for a monthly per-user rate. Purchases under the Custom Option would be tailored to the products and number of users needed by the purchasing agency and would be quoted for a fixed monthly rate.

Descriptions of the offered products follow this price quote.

CLEAR Products Offered at Per-User Rates

CLEAR Investigations Advanced

Proposed Content: CLEAR Investigations Advanced	
Period of Performance	Monthly Per-User Rate
Base Period: 1/1/2020 – 12/31/2020	\$190
Option Period 1: 1/1/2021 - 12/31/2021	\$196
Option Period 2: 1/1/2022 – 12/31/2022	\$202
Option Period 3: 1/1/2023 – 12/31/2023	\$208
Option Period 4: 1/1/2024 – 12/31/2024	\$214

CLEAR ID Confirm

Proposed Content: CLEAR ID Confirm	
Period of Performance	Monthly Per-User Rate
Base Period: 1/1/2020 – 12/31/2020	\$115
Option Period 1: 1/1/2021 - 12/31/2021	\$118
Option Period 2: 1/1/2022 – 12/31/2022	\$122
Option Period 3: 1/1/2023 – 12/31/2023	\$126
Option Period 4: 1/1/2024 – 12/31/2024	\$130

CLEAR Risk Inform

Proposed Content: CLEAR Risk Inform	
Period of Performance	Monthly Per-User Rate
Base Period: 1/1/2020 – 12/31/2020	\$100
Option Period 1: 1/1/2021 – 12/31/2021	\$103
Option Period 2: 1/1/2022 – 12/31/2022	\$106
Option Period 3: 1/1/2023 – 12/31/2023	\$109
Option Period 4: 1/1/2024 – 12/31/2024	\$112

CLEAR Price Quote

CLEAR for Skip Tracing

Proposed Content: CLEAR for Skip Tracing	
Period of Performance	Monthly Per-User Rate
Base Period: 1/1/2020 – 12/31/2020	\$96
Option Period 1: 1/1/2021 – 12/31/2021	\$99
Option Period 2: 1/1/2022 – 12/31/2022	\$102
Option Period 3: 1/1/2023 – 12/31/2023	\$105
Option Period 4: 1/1/2024 – 12/31/2024	\$108

Custom Option

For Denver customers who need CLEAR product capabilities or a combination of product capabilities beyond the standard offerings quoted, we provide the option of a customized quote.

Current Products Available Under Custom Option

Delivery of CLEAR Data

- Batch Services
- CLEAR System-to-System (API web services)

Product Plans and Add-On Features (alphabetical order)

- Asset Insights Add-On
- CLEAR Law Enforcement Basic
- CLEAR Law Enforcement Plus
- Continuous Monitoring (Incarceration)

- Dashboard Tools Add-On
- Healthcare Provider Data Add-On
- License Plate Recognition (LPR) – Add-On for Law Enforcement only
- Premium Alerts Add-On
- Real-Time Incarceration and Arrest Records Add-On
- World-Check Risk Intelligence Add-On

Also, premium content/add-ons to the standard offers for CLEAR ID Confirm and CLEAR Risk Inform may be allowable under the Custom Option.

Future Products Available Under Custom Option

Additionally, because we are continually enhancing our product content and functionality to bring the best and most up-to-date capabilities to our customers, we include as available under the Custom Option any products in development for future release (e.g., Continuous Evaluation) and other future development of CLEAR data, products, and features that become available during the contract term.

West Terms and Conditions

The following terms and conditions apply to any contract between Thomson Reuters (West Publishing Corporation, hereinafter "West") and the city and county of Denver, Colorado, including the Denver Police Department and other authorized agencies, resulting from this quote (hereinafter "contract").

- **Contract Term**—The proposed contract term is for one year: 1/1/2020 – 12/31/2020 (Base Year).
- **Renewal Option**—Any contract resulting from this proposal may be renewed for four (4) additional one-year periods (Option Years 1–4), subject to available funding.
- **Eligibility**—Available only to authorized Denver agencies as agreed upon by the terms of the Master Service Agreement negotiated between the city and county of Denver and West Publishing Corporation ("West"). The rates set forth hereunder are available only to government personnel accessing West products for government purposes.
- **Agency/Purchasing Entity Locations**—Each agency location must subscribe separately. Access is limited to the agency's personnel at that location. Purchasing agencies/entities with multiple locations may purchase under the Custom Packages.
- **Authorized Users**—Only users authorized to use CLEAR by the agency may access and use CLEAR under the terms of the fixed-rate agreement, and such use must be solely for purposes directly related to the agency's research and work. The following divisions of the agency are included in this proposal: Agencies authorized by the City and County of Denver, Colorado, including the Denver Police Department.
- **Passwords**—Each CLEAR user must be assigned a separate CLEAR password. CLEAR passwords may only be used by the person to whom the password is issued. Sharing of CLEAR passwords between or among users is STRICTLY PROHIBITED. West reserves the right to issue additional passwords to the agency if West learns that CLEAR has been used by a person other than the person to whom the password has been issued.
- **Additional Users**—West's Custom Option will have a limit on the number of authorized agency users. For any contract awarded to West pursuant to this proposal, the agency can add additional agency users beyond the applicable user limit. Any additional passwords issued beyond this user limit, will be billed to the agency at a mutually agreed upon monthly rate (in addition to the fixed monthly charge).
- **Password Rates**—The Monthly Charge per User under the Per Password option will NOT be prorated. Requests for passwords by new Subscribers or requests for additional passwords by current Subscribers that are processed by West by the last day of a month will be billed the entire Monthly Charge per User for each password request during such month. The Monthly Charge per User for Subscribers that elect to change from one option to another will be effective on the first day of the month following receipt and approval of the appropriate documentation by West.
- **CLEAR Usage**—West's offer allows for CLEAR usage up to ten times the proposed fixed-monthly charge. (Usage will be calculated using then-current retail rates.) If the agency's usage exceeds this limit in a given month, users will still have access to complete searching and reporting functionality within CLEAR; however, access to CLEAR'S live gateways may be limited for the remainder of that month or other remedies may be sought, such as renegotiating the agency's fixed rate. (Please note: Most customers are not affected by this usage limit because the usage threshold is so high. And

should the usage limit be reached, access to most CLEAR functionality is not directly affected; restrictions would apply to only a few premium gateway sources.)

- **Non-FCRA Use**—CLEAR is intended for due diligence and investigative purposes, activities not regulated by the Fair Credit Reporting Act (FCRA). Thomson Reuters is not a consumer reporting agency, and customers must not use any of the content, information, or services provided on our sites as a factor in establishing a consumer's eligibility for credit or insurance to be used primarily for personal, family, or household purposes; for employment purposes; in consumer debt-collection decisions, or for any other purpose authorized under section 1681b of the Fair Credit Reporting Act (15 USCA §1681b).
- **Included and Excluded Charges**—Purchasing agencies will receive the content package as described in their Order Form. Access to and usage of all other content, features, and services is excluded and will be billed separately as excluded charges. The excluded content, features, and services will be charged at the applicable rates (including applicable transaction, communications, and other associated charges, if any) for each library, feature, or service accessed according to the then-current terms and conditions as set forth in the then-current Schedule A.

West may, at its option, make certain content, features, and services excluded charges if West is contractually bound or otherwise required to do so by a contributor of data to West, or if the content, features, and services are enhanced or released after the effective date of any contract awarded to West pursuant to this proposal.

- **New Content, Features, Services, and Platforms**—West reserves the right to charge for any new content, features, services, or platforms released during the term of this contract (whether "third-party" content or not), and such charges may be separate from and in addition to the Fixed Monthly Charge. Such charges (if any) shall not be greater than the charges at which such content, features, services, or platforms are made available to West's other government subscribers under West's then-current Government Price Plan.

If, however, any new content, features, services, or platforms released during the term of this contract are made generally available to government subscribers as part of their fixed rate agreement, West will also make these same new content, features, services, or platforms available to the agency at no extra cost.

- **Ordering Documents**—All access to and usage of CLEAR is governed by the then-current Thomson Reuters General Terms and Conditions, and the applicable Order Form. These documents will be incorporated by reference into and made part of any contract awarded to West pursuant to this proposal. Samples are included with this quote. (See Signature Requirements, following.)
- **Signature Requirements**—The applicable Order Form and all related documentation must be signed by an authorized representative.
- **Credentialing Documents**—Access to and usage of CLEAR requires completion of the then-current Account Validation and Certification (AVC) Form. A sample of this document is included with this quote.
- **Contractor Information**—Any contract resulting from this proposal will be with:

Legal Contracting Entity:	West Publishing Corporation
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Corporate Address:	610 Opperman Drive, Eagan, MN 55123
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Cage Code:	89101
Company Size:	Large

- **Order Processing**—CLEAR service will begin the first day of the first month following receipt of the fully executed contract (or delivery order), provided adequate time is available for implementing the contract. In general, to implement a contract West must receive the fully executed contract no later than five business days prior to the end of the month preceding the start of CLEAR service.
- **Survivability**—At the time of expiration or cancellation of the Master Service Agreement, any existing multi-year agreement between West and a purchasing agency will remain in effect and continue to exist under the terms and conditions of the Master Service Agreement, including payment for services, until the term expires as set forth in the multi-year agreement.
- **Offer Acceptance Period**—The terms of this price proposal are valid through December 31, 2019.

Standard Offerings – Per User Rates

CLEAR Investigations Advanced

CLEAR helps organizations conduct due diligence and investigations quickly by utilizing an extensive combination of data, including real-time data, public records, proprietary data, supplemented with web sources such as social media sites. CLEAR provides comprehensive and current data sources, functionality, and exclusive offerings that comprise the most comprehensive online investigative research platform available. Here are some of the features that save customers time and resources on their investigative research.

- Secure access to vast collections of reliable information, including public records, publicly available information, and proprietary records on people and businesses.
- Live gateways to real-time data, such as credit header data and cell phone data from carriers, for the most up-to-date data available.
- Comprehensive coverage of utilities hookup data, updated daily.
- Immediate search results with Vital Statistics summary of key data and Dashboard view with unique investigative tools designed to further enhance the search results, such as Quick Analysis Flags and Address Map.
- Customizable report options and ability to create report templates for future use.
- Workspace feature for saving search and report data, visualizing data in link charts and maps.
- Compatibility with IBM i2 Analyst's Notebook and other leading analytical platforms.
- Account Tools to help users manage their login credentials and preferences, and to help administrators monitor and manage their users' activity.
- Training and support throughout the contract, at no additional charge.

We listen to our customers to understand what their current and emerging needs are. We then combine reputable, reliable data sources with technological functionality that delivers comprehensive and relevant data to help our CLEAR subscribers save time and money on investigations.

The CLEAR Interface

CLEAR provides a working environment that allows users streamlined and efficient access to the data that is most relevant to their research and operations. All major functionality is available from the top menu bar: Search, Results, Workspace, Account Tools, and Alerts. Users begin their research by selecting one of the core templates from the Search menu: Person, Business, Phone, License, Vehicles, Property, Watercraft, Court, Intellectual Property, and Search All. (Additional menu options may be available depending upon the customer's subscription plan content.)

Searches and Results

Search Features

CLEAR includes several functional features that allow users flexibility in their search criteria.

- Soundex phonetic searching helps with unusual or difficult spellings.
- Advanced Name Search options in the Person Search include:
 - Last names that sound similar
 - First names that sound similar
 - First name begins with
 - Include first names that sound similar
 - Return only exact match
- Partial information can be used as search criteria in several instances:
 - Partial street name (versus entire street address)
 - Option to include street names that sound similar (Person Search and Business Search)
 - Partial email address in the Person Search
 - Date of birth may be entered in any of the following formats: MM/DD/YYYY, MMDDYYYY, MMYYYY, YYYY, MMDD, or MM.
 - Phone numbers may be entered as 7 or 10 digits.
 - License plate options in the Vehicle Search:
 - Full plate
 - Starts with
 - Ends with
 - Contains
 - Address type (mailing or property) can be specified in the Property Search.

Search Results

CLEAR uses Entity Resolved Database (ERD) technology to efficiently find all public records pertaining to a subject. CLEAR's ERD technology uses multiple data elements and identifiers to match records, and can overcome partial and incomplete data, misspellings, and other errors often found in public data. CLEAR's ERD technology also factors demographic statistics into the matching process. CLEAR's ERD technology ensures that users obtain the full complement of available data on a subject.

CLEAR users can select how the search results are displayed: as a list of Search Results, Dashboard Results, or a split view. Either way, CLEAR users quickly get a good overview of their subject in the search results. The figure on the following page shows a split screen for viewing results. The left panel presents the list of Search Results, along with Vital Statistics for the selected result. Search results are streamlined to show the key data points, and the Vital Statistics box presents a convenient summary of information from multiple sources.

QUICK ANALYSIS FLAGS

The Quick Analysis Flags feature provides a checklist of data sets that can be potential red flags for a subject, to help users determine where to focus investigative efforts. Where records have been flagged “yes,” users may click on the link to access underlying documents or information associated with that flag.

Here are the data fields flagged for a Person and those flagged for a Business:

PERSON FLAGS

- Associates with OFAC, PEP, or Global Sanctions
- OFAC listing
- World-Check listing
- Global sanctions
- Residential address used as a business
- Prison address
- PO box as address
- Bankruptcy
- Associate or relative with a residence address used a business
- Associate or relative with prison address
- Associate or relative with PO box address
- Criminal record
- Multiple SSNs
- SSN matches multiple individuals
- SSN recorded as deceased
- Age younger than SSN issue date
- SSN format is invalid
- Address first reported within 90 days
- Telephone number inconsistent with address
- Healthcare sanction
- Arrest record

BUSINESS FLAGS

- World-Check listing
- OFAC listing
- Global sanctions
- Business address used as residence
- Criminal record
- Arrest
- Prison address
- Bankruptcy
- Other listings linked to business phone
- Other businesses linked to business address
- Key nature of suit
- Pending class action
- Change in principal leadership
- Going concern
- MSB listing
- Healthcare sanctions (for healthcare plan subscribers)

DASHBOARD INTERFACE

The dashboard provides a cohesive approach to searching and working with results. Thumbnail icons for various dashboard tools provide easy access to specialized data and functionality and allow users to customize reports with this information. These features are briefly described below.

ADDRESS MAP

The Address Map feature shows the addresses associated with the subject (and which appear in the Vital Statistics section of search results) on an interactive map, via Google Maps. Address Maps will display the most localized area possible for the subject addresses. (For example, if all of the addresses are in one state, Address Map will show only that state.) Users may pan to move the map, zoom in/out, pinpoint a

specific location, use the drag-and-drop pegman icon to view in street-level format (where available), or switch map views (i.e., map, satellite, terrain).

WEB ANALYTICS

Web Analytics accesses surface web and deep web sites and returns information not typically found through public records alone. Results may include information from social network sites, blogs, chat rooms, business affiliations, professional history, news references, and much more. No other public records provider combines the deep web data with public records in one search. Users may enter any of a variety of search criteria (e.g., name, screen name, business name, phone number, etc.) to search Web Analytics.

Web results are grouped by person and can be filtered, which allows users to more rapidly identify results of interest. The application identifies categories and keywords that occur across the results, and users can filter the Web Analytics results to match only selected categories or keywords.

CLEAR Alerts

The CLEAR Alerts feature monitors the user-selected attributes or data types for a subject and notifies the user if any of the selected data is modified or if new data is added. Alerts may be created for persons or companies. Users select the time interval (e.g., daily or weekly) for monitoring the status of selected attributes or subjects. Alerts are categorized in the following types: specific attributes, person information, business information, potential assets, potentially adverse information, and licenses. When new information is added or information changes for a selected attribute or category, CLEAR sends a notification to keep the user updated with the most current information. Users may choose to be notified by email or upon their next login to CLEAR.

Each customer account is allowed five active alerts per user, included in the monthly rate. For additional alerts, a customer must purchase the add-on plan for this feature, Premium Alerts, which allows for a specified number of active alerts (e.g., 100) across the entire account. For customers who purchase the Real-Time Incarceration and Arrest (RTIA) Records data, Premium Alerts also includes RTIA Alerts.

CLEAR

SearchResultsWorkspaceAccount ToolsAlerts

Help, ksnellings2064

CREATE NEW ALERT: SAMPLE-DOCUMENT, JANE, DOB:05/01/1957 Person | Business

FREQUENCY

Daily

ALERT CREATED DATE

REFERENCE

DESTINATION

E-Mail

LAST ALERT RUN DATE

INFORM ME OF NO RESULTS

NEXT ALERT RUN DATE

03/12/2015

END ALERT DATE

CANCEL

SAVE ALERT

DATA SOURCES

Select the sources you wish to receive as an Alert.

☒ Specific Attributes

☐ Person Information

☐ Business Information

☐ Potential Assets

☐ Potentially Adverse

☐ Licenses

☐ Healthcare Provider Information

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Creating a CLEAR alert allows users to be automatically notified when new information on a subject is found in CLEAR's public records data. No need to re-run searches to check for changes in information.

CLEAR Reports

Report Types Included in CLEAR

CLEAR offers comprehensive reports for an individual or a company, as well as more streamlined reports for selected subscription types. In addition to the content from all relevant data sets, each of these reports allows users to include information on relatives, associates, and neighbors, as well as information from the dashboard tools available for that customer, such as Quick Analysis Flags, Address Map, or other tools that may be included in a subscription.

Following are descriptions of the report types available in CLEAR.

INDIVIDUAL REPORT

The Individual Report is a comprehensive report on a person. This report returns the subject's name, aliases, reported dates of birth, Social Security numbers associated with the subject, current and previous addresses, phone numbers, death records, and work affiliations, as well as provides live gateway access to credit header data, and return of utility data, businesses registered at the subject's address, driver's license information, infractions, information related to various assets (vehicles, including registrations, motor vehicle service and warranty data, etc.; real property, including deed transfers, tax assessor data and pre-foreclosures data; watercraft data from the USCG and selected states; FAA aircraft registrations; and unclaimed assets), criminal records and traffic citations, arrests, infractions, UCC filings, bankruptcies, liens and judgments, lawsuits, dockets, professional licenses, other licenses, marijuana-related business data, business affiliations, significant shareholders, political donors, voter registrations, marriages, divorces, and licensed drivers at subject's address. The Individual Report also can be customized to include additional information regarding relatives, neighbors, and associates, and information from available dashboard tools.

COMPANY REPORT

The Company Report sections include corporate record filings, information on private companies, small businesses, D&B records, business profile records, executive profile records, executive affiliations, executive bios, fictitious business names, employer ID numbers (FEIN), licenses, bankruptcies, liens and judgments, UCC filings, infractions, lawsuits, vehicles, real property, watercraft, people associated with the business, other businesses linked to the business address, and phone listings. Users also may choose to include information from available dashboard tools in the Company Report.

CONTACT REPORT

The Contact Report is streamlined to focus on information to assist in contacting an individual. In addition to the subject's name, aliases, date of birth, and Social Security numbers associated with the subject, the report returns the current address and the last two previous addresses (based on reported date), phone numbers, and work affiliations. Applicable death records are also included. The report can also be customized to include information regarding relatives, neighbors, and associates, and information from available dashboard tools.

BASIC REPORT

The Basic Report contains subject information and related address information from the major consumer reporting bureaus, including live gateway calls (as available) that return the most up-to-date information available for the subject. Along with the information contained in the Contact Report, the Basic Report includes additional sections, such as utility records, businesses registered at the subject's address, driver's license information, and infractions. The Basic Report can also be customized to include additional information regarding relatives, neighbors, and associates, and information from available dashboard tools.

Customizing Reports

When users order reports, they have several options available for customizing a report. In addition to being able to select which sections to include in the report being ordered, users have options related to the scope of the following report sections (sections may vary with the type of report being ordered):

- **Include Relatives**—Users choose degree of separation and whether to display full details.
- **Include Associates**—Users choose whether all addresses or 3 most current, time frame, and whether to display full details.
- **Neighbors**—Users choose whether all addresses or 3 most current, and time frame.
- **Addresses Associated with the Subject**—Users choose all addresses or 3 most current.
- **Businesses Registered at Subject's Address**—Users choose all addresses or 3 most current.
- **Licensed Drivers at Subject's Addresses**—Users choose all addresses or 3 most current.
- **Property Owners at Subject's Addresses**—Users choose all addresses or 3 most current; can choose to only display current owners at each address.
- **Vehicles Registered at Subject's Addresses**—Users choose all addresses or 3 most current, and time frame; can choose to only display current owners at each subject address.
- **Quick Analysis Flags**—Users may choose to include.
- **Web Analytics**—Users may choose to include data saved from Web Analytics.

Customizing the Report Display

CLEAR provides easy report navigation and options that allow the user to rearrange the sequence of report sections in order to highlight selected areas of a report, and to remove sections of a report when those sections are not meaningful or would be distracting. Removed sections can be easily restored.

Exporting/Printing Results and Reports

Search results can be printed or exported in CSV format for easy upload into a spreadsheet or database. Reports can be exported in Word, PDF, or XML format. Users may print reports and can select specific sections of reports for printing.

Using the Workspace Feature

Results and report data can be saved to the Workspace feature within CLEAR. Workspace allows data to be visualized in a link chart or on a map, which provides users with a richer context for selected data. Data saved to Workspace is saved indefinitely, until the user chooses to delete the data. Users can select entire reports or choose to save only a portion of a report to Workspace. Working with results from multiple subjects in Workspace allows users to more readily discern connections than would be possible simply by reviewing discrete results. Data in Workspace can be exported in Microsoft Word or PDF. Link charts generated in Workspace can be exported as a VLX file, for importing into IBM i2 products, such as Analyst's Notebook or Chart Reader.

Public Record Data Sets

Data Highlights

REAL-TIME GATEWAYS

CLEAR includes several live gateways that provide real-time access to data, helping to ensure that users can obtain the most up-to-date information available. CLEAR's real-time access includes gateway access to credit header data, phone data—including cell phones, vehicle registration data, and Web Analytics.

LOCATOR DATA

In addition to the real-time credit header and phone data sources mentioned above, which are highly valued for providing current addresses, CLEAR's utility hookup records, updated daily, are another critical source for current addresses. For people who are not easily traceable via traditional sources such as credit header, locator information from utility records may provide the only current and accurate address and phone number data available, and CLEAR offers the most comprehensive utility locator information on the market.

GLOBAL BUSINESS INFORMATION

CLEAR provides extensive business information, including significant coverage not only of public companies in the U.S. but also of smaller and privately-held domestic companies. Business data sources also include Worldbase, a global offering of 305 million companies. This content includes both U.S. company information and international company information from 220 countries.

Data Sources

West acquires its public records data and related information from both governmental and private sources. When dealing with private companies, West acquires data from reputable sources that are well-known in the industry. Sourcing from a variety of trusted sources helps to ensure that West is obtaining quality data.

CLEAR leverages a vast collection of public and proprietary records that allows customers to uncover more about people and their connections for use in investigations and fraud prevention. Organized by search type, here are brief descriptions of the CLEAR data sources included for each search and the data sets comprising them. Please note that many of the data sets are included in more than one search type and CLEAR data source. Within each data source, the data sets are listed alphabetically.

Person Search

PUBLIC RECORD PEOPLE

- **Address Compilation**—The Address Compilation data set contains more than 400 million individual historical records, useful for obtaining addresses, names, and dates of birth. Coverage is nationwide.
- **Arrest Records**—This data set contains arrest records from various local-level jurisdictions and can provide information such as name, date of birth, address, physical characteristics, offense information, case information (e.g., court, case number, offender ID), arresting information, and bail information. Update frequency varies by jurisdiction, but most sources update their records weekly or monthly.
- **Canadian Phones**—The Canadian Phones data set provides information from white pages listings for residents throughout the Canadian provinces and territories. Updates occur quarterly.
- **Criminal Records**—CLEAR provides criminal record information derived from state court filings, state departments of correction, sex offender registries, U.S. District Court filings, the Administrative Office of the Courts (AOC), and OFAC. CLEAR enhances the data by combining multiple offenses for a single person in the same jurisdiction to reduce the time to review a subject's history. Editorially enhanced offense level, disposition, and offense description information makes records easier to understand and interpret. Federal criminal court records are uniquely integrated into the collection for the most comprehensive criminal records search. New jurisdictions are added to the collection routinely. When available from the sources, photo images from bookings or registries are displayed with Arrest records, Sex Offender records, and selected departments of correction records.
- **Driver License**—Several states provide regularly updated driver license information: Florida, Michigan, Ohio, Tennessee, Texas, and Wisconsin. Driver license data is typically valued by users for its ability to provide identifier information such as date of birth, Social Security number, or driver license number.
- **Email Records**—Email Records provides email address information, such as name and email address of the individual, and in some instances, possibly IP address and/or physical address.
- **Equifax**—Equifax's credit header data includes more than 350 million records, covering all 50 states and the District of Columbia. Equifax credit header data is updated monthly. Credit header files are valued for typically providing identifying information such as Social Security number, date of birth, and aliases, as well as locator information, such as address and phone number.
- **Experian**—Experian's credit header data contains more than 300 million individual records, covering all 50 states, the District of Columbia, Puerto Rico, and various other U.S. territories. Experian data is updated monthly. Credit header files are valued for typically providing identifying information such as Social Security number, date of birth, and aliases, as well as locator information, such as address and phone number.
- **Global Sanctions**—The Global Sanctions data set contains records from international sanctions lists, law enforcement alerts, and regulatory notices. Updated daily.
- **Historical Credit Bureau**—The Historical Credit Bureau data contains more than 400 million records, with nationwide coverage. These files are valuable for expanding on a subject's address history and for possibly divulging additional aliases.

- **Household Listings**—The Household Listings data set contains household-level consumer information regarding approximately 250 million individuals, 106 million households, and 57 million homeowners. The data has been aggregated from multiple sources, such as phone listings, birth records, driver license data, vehicle registrations, and census data. All 50 states and the District of Columbia are represented in this data, which is updated monthly.
- **Hunting and Fishing Licenses/Permits**—This data set contains annually updated records on hunters and anglers from 16 states and historical records only from nine (9) states. Information on the licenses/permits typically includes names, address, permit state, permit class. Permit information may also include permit number and a phone number.
- **Infractions (OFAC)**—The OFAC data set comprises information from the U.S. Treasury’s Office of Foreign Assets Control (OFAC), which compiles and maintains a current listing of specially designated nationals and blocked persons. This data set is updated as the list is changed or amended by the Office of Foreign Assets Control.
- **Motor Vehicle Service and Warranty Records**—This data set contains more than 150 million records obtained from sales, warranty, and maintenance sources. Records span all 50 states and the District of Columbia and are updated monthly. The available data on the owners and vehicles may include the following data elements: owner name, date of birth, gender, marital status, address, phone, email, VIN, vehicle year/make/model/series/body type, purchase type, ownership status, lien status, and mileage.
- **New Movers**—The New Movers data set comprises 12-15 million records regarding U.S.-consumer household data, compiled from a variety of sources, such as warranty cards, magazine subscriptions, etc., and spans all 50 states and the District of Columbia. Records are organized according to head of household with other household members named. This data set is particularly useful because it captures information about very new households that may not yet be reflected in other public records data. Updates to this file occur monthly. Information provided remains in the data set for approximately 18 to 24 months before being moved to Household Listings.
- **Obituary Records**—This data set augments the death record information in CLEAR by adding more than 30 million records of obituary information. These records typically include: name, data of birth or possible birth year, date of death (or partial date of death), age, and address. The records span all 50 states and the District of Columbia. This data is updated weekly.
- **Phone Records**—The Phone Records data set contains more than 500 million phone records for individuals and businesses nationwide, including more than 200 million cell phone numbers, as well as landlines and VoIP numbers. Information typically available includes name, address, phone number, service provider, type of phone (cell, landline, or VoIP), and reported dates. Updates are received monthly.
- **Professional Licenses**—The Professional Licenses data set provides information on a variety of professional and commercial licenses from all 50 states and the District of Columbia. Professions requiring a license vary by state and can include attorneys, physicians, healthcare professionals, scientists, engineers, barbers, athletic trainers, real estate agents, physical therapists, and insurance agents. Licensed businesses may include insurance firms, real estate agencies, and liquor retailers. Coverage and update frequency vary by jurisdiction. The data set also contains information on Drug Enforcement Administration (DEA) licenses and on Federal Aviation Administration (FAA) licenses.
- **SSA Death**—CLEAR provides access to the full Social Security Administration's (SSA) Death Master File (DMF), which contains more than 91 million records on deaths reported to the SSA for payment of

death benefits. Information contained in the data set usually includes name, date of death, date of birth, an individual's age at time of death, address of the residence of the deceased at time of death, and address of the location where the final Social Security death benefit payment was sent. The SSA DMF is updated weekly.

Note: Due to the Bipartisan Budget Act of 2013, Section 203, special credentialing is required for customers who are NTIS-certified, therefore eligible to receive full death data on deaths within the past three (3) years. Customers who are not certified to receive this data receive a death indicator in the search results.

- **State Death**—State death filings are available from 11 states: California, Connecticut, Florida, Kentucky, Maine, Massachusetts, Michigan, Minnesota, Montana, North Carolina, and Texas. These records are from deaths reported directly to the state in which the death occurred and typically contain more information than provided by the SSA file. In addition to more in-depth death information, these state death files may contain other information, such as date of birth, residence, cause of death and personal information, including education, occupation, marital status, name of spouse, and name of parent. Kentucky records are historical only. Update frequency is monthly for Minnesota, Montana, and North Carolina and yearly for the remaining states.
- **TransUnion**—TransUnion's credit header data contains more than 460 million individual records, covering all 50 states, the District of Columbia, Puerto Rico, and various other U.S. territories. These files are valued for typically providing identifying information such as Social Security number, date of birth, and aliases, as well as locator information, such as address and phone number. TransUnion data is updated monthly.
- **Utility**—The Utility data set contains more than 400 million records from more than 80 national and regional electric, cable, gas, oil, satellite, telephone, and water utilities, with a focus on the top 50 companies. This coverage is nationwide and also includes records from Guam, Puerto Rico, and the U.S. Virgin Islands. Data is updated daily. The utility data is particularly valuable for obtaining current addresses that may not be found elsewhere (utility companies are often among the first to know when a consumer has moved, especially those who do not traditionally report their information to credit reporting agencies). The data also can include historical records, going back approximately five (5) years.
- **Voter Registration Records**—This data set contains voter registration records from the District of Columbia and 20 states that annually update their records, as well as from two (2) states with historical records only. Available data typically includes name, address, voter identification number, and registration date, and may also include information such as prior names, phone number, voting history, political party, occupation, age, date of birth, place of birth, and gender.
- **Warrants**—CLEAR provides data on arrest warrants, bench warrants, and warrants arising from civil matters. Outstanding warrants may include warrants for failure to pay fines for minor offenses, such as parking tickets, and arrest warrants for failing to comply with court orders in civil proceedings, as well as more serious offenses. Available data may include: name, date of birth, address, warrant description, warrant date, offense description, offense level, and physical characteristics. Coverage includes selected jurisdictions in 15 states.
- **Work Affiliations**—The Work Affiliations data set contains more than 239 million records derived from multiple sources, including business and professional sources as well as self-reported consumer sources. Not all of the sources report the same types of information in their records, but the information in the records can include: name, date of birth, state of driver's license issuance, title,

business affiliation, email address, IP address, address for the subject or business, phone number for the subject or business, months employed, and professional license information. Update frequency varies by source. The data set covers all 50 states and the District of Columbia. Additionally, there are approximately two (2) million non-U.S. records available from the following countries: Australia, Canada, India, Ireland, New Zealand, Singapore, South Africa, and the United Kingdom.

Business Search

PUBLIC RECORD BUSINESS

- **Business Phones**—The Business Phones data set is a compilation of business records primarily from white pages and yellow pages, covering all 50 states and the District of Columbia. Records total approximately 11 million and are also enhanced with information derived from telephone interviews, SEC filings, government directories and reports, business periodicals, and postal service data. Data is updated monthly.
- **Business Profile Records**—This data set contains records related to U.S., Canadian, and U.K. businesses, as well as records from their parent companies, which come from approximately 70 other countries. Records may include business name, address, phone number, Standard Industrial Classification (SIC) codes, and North American industry Classification (NAICS) codes, number of employees, total sales, business contact name and title, email address, and URL. Other information may be provided. These records are updated monthly.
- **Canadian Business Phones**—The Canadian Business Phones data set is a compilation of Canadian business listings, covering the 12 provinces and territories. Records total more than one million and are also enhanced with information derived from telephone interviews, SEC filings, government directories and reports, business periodicals, and postal service data.
- **Corporations**—CLEAR's corporate records provide filing information originating from secretary of state and state corporation commission offices, as well as from a broad range of other public sector and credible private business information sources. Business registration types include corporations, limited partnerships, limited liability companies, and reserved names. Information provided in the records may include company name and address, registered agent's name and address, corporation number, date of incorporation/formation, status, officers and principals, document filings, etc. Many jurisdictions have DUNS numbers appended to the record. Coverage spans 49 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. Update frequency varies by jurisdiction.
- **Dun & Bradstreet**—Basic company information for more than 18 million domestic companies is available from this well recognized business information source and is updated monthly. All 50 states and the District of Columbia are represented in the data. Available information may include: business name, state of incorporation, year started, DUNS, business address, business phone number, management team, parent company, line of business, manufacturing location, SIC code, and other business details.
- **Executive Affiliation Records**—Derived from a number of sources, this nationwide data includes records pertaining to more than 30 million executive or principal connections to business entities. Available data may include: executive name, title, company name, company address, company phone number, related business name, registered agent's name and address, primary SIC code, franchise information, filing date, type of filing, DUNS number, business identification number, and population of business area. Records are updated monthly.

- **Executive Bios**—This data set contains biographical records of approximately 3,500,000 executives from U.S. companies. Available data may include: executive name, title, year of birth, management responsibilities, executive biography, company name, DUNS number, company address, phone number, and county. These records are updated monthly.
- **Executive Profile Records**—These records can include personal information such as marital status, age, and gender, as well as standard business information such as title, place of business, address, or phone number. Coverage is nationwide, and the records are updated biannually.
- **Federal Employer Identification Number (FEIN)**—FEIN is a unique, nine-digit number assigned by the IRS, and the data set includes information on businesses that are subject to income tax withholding. The data covers all 50 states and the District of Columbia. Updates occur quarterly.
- **Fictitious Business Names (FBN)**—This data set contains millions of Fictitious Business Name filings, covering all 50 states and the District of Columbia. Updates are monthly.
- **Global Sanctions**—The Global Sanctions data set contains records from international sanctions lists, law enforcement alerts, and regulatory notices. Updates are daily.
- **Infractions (OFAC)**—The OFAC data set comprises information from the U.S. Treasury’s Office of Foreign Assets Control (OFAC), which compiles and maintains a current listing of specially designated nationals and blocked persons. This data set is updated as the list is changed or amended by the Office of Foreign Assets Control.
- **Phone Records**—The Phone Records data set contains more than 500 million phone records for individuals and businesses nationwide, including more than 200 million cell phone numbers, as well as landlines and VoIP numbers. Information typically available includes name, address, phone number, service provider, type of phone (cell, landline, or VoIP), and reported dates. Updates are received monthly.
- **Worldbase**—This data set includes records on more than 305 million companies, including U.S. companies and public and private companies in more than 220 countries. Worldbase data is updated quarterly.

Phone Search

REVERSE PHONES LOOKUP

- **Reverse Phone Number Gateway**—The Reverse Phone Number Gateway provides information about an individual or business associated with a phone number. Most major phone carriers (including those for cell service) are included in the source data. In addition to providing information to link individuals or businesses to phone numbers, this gateway source provides information about the line itself, such as line type (wireless, landline, Voice-over Internet Protocol [VoIP]), line status (active, inactive), carrier (e.g., Sprint, AT&T) and detailed carrier contact information for subpoena purposes, as well as an indicator of a phone number having been ported (i.e., switched from the original carrier). Landline coverage can include all 50 states, the District of Columbia, and Puerto Rico. Wireless coverage can include all 50 states, the District of Columbia, Puerto Rico and various other U.S. territories, and Canada.

PUBLIC RECORD PHONES

- **Business Phones**—The Business Phones data set is a compilation of business records primarily from white pages and yellow pages, covering all 50 states and the District of Columbia. Records total approximately 11 million and are also enhanced with information derived from telephone interviews, SEC filings, government directories and reports, business periodicals, and postal service data. Data is updated monthly.
- **Canadian Business Phones**—The Canadian Business Phones data set is a compilation of Canadian business listings, covering the 12 provinces and territories. Records total more than one million and are also enhanced with information derived from telephone interviews, SEC filings, government directories and reports, business periodicals, and postal service data.
- **Canadian Phones**—The Canadian Phones data set provides information from white pages listings for residents throughout the Canadian provinces and territories. Updates occur quarterly.
- **Dun & Bradstreet**—Basic company information for more than 18 million domestic companies is available from this well recognized business information source and is updated monthly. All 50 states and the District of Columbia are represented in the data.
- **Experian**—Experian's credit header data contains more than 300 million individual records, covering all 50 states, the District of Columbia, Puerto Rico, and various other U.S. territories. Experian data is updated monthly. Credit header files are valued for typically providing identifying information such as Social Security number, date of birth, and aliases, as well as locator information, such as address and phone number.
- **Household Listings**—The Household Listings data set contains household-level consumer information regarding approximately 250 million individuals, 106 million households, and 57 million homeowners. The data has been aggregated from multiple sources, such as phone listings, birth records, driver license data, vehicle registrations, and census data. All 50 states and the District of Columbia are represented in this data, which is updated monthly.
- **Marijuana-Related Businesses**— This data set provides information on marijuana-related businesses and may include parties (individuals and companies) involved with marijuana production and distribution, including growers, sellers, and dispensaries. Coverage includes 35 states: Alaska, Arkansas, Arizona, California, Colorado, Connecticut, Delaware, Florida, Hawaii, Illinois, Indiana, Iowa, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Montana, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, Vermont, Virginia, and Washington, as well as the District of Columbia and the U.S. territories of Guam and Puerto Rico. Nationwide coverage as available from the FDA is included, as well as coverage from all Canadian provinces. Available data may include: name, address, phone, website, email, registration classification, registration number, registration state, license authority, license number, license state, license status, and related parties.
- **Motor Vehicle Service and Warranty Records**—This data set contains more than 150 million records obtained from sales, warranty, and maintenance sources. Records span all 50 states and the District of Columbia and are updated monthly. The available data on the owners and vehicles may include the following data elements: owner name, date of birth, gender, marital status, address, phone, email, VIN, vehicle year/make/model/series/body type, purchase type, ownership status, lien status, and mileage.

- **Phone Records**—The Phone Records data set contains more than 500 million phone records for individuals and businesses nationwide, including more than 200 million cell phone numbers, as well as landlines and VoIP numbers. Information typically available includes name, address, phone number, service provider, type of phone (cell, landline, or VoIP), and reported dates. Updates are received monthly.
- **TransUnion**—TransUnion’s credit header data contains more than 400 million individual records, covering all 50 states, the District of Columbia, Puerto Rico, and various other U.S. territories. These files are valued for typically providing identifying information such as Social Security number, date of birth, and aliases, as well as locator information, such as address and phone number. TransUnion data is updated monthly.
- **Utility**—The Utility data set contains more than 400 million records from more than 80 national and regional electric, cable, gas, oil, satellite, telephone, and water utilities, with a focus on the top 50 companies. This coverage is nationwide and also includes records from Guam, Puerto Rico, and the U.S. Virgin Islands. Data is updated daily. The utility data is particularly valuable for obtaining current addresses that may not be found elsewhere (utility companies are often among the first to know when a consumer has moved, especially those who do not traditionally report their information to credit reporting agencies). The data also can include historical records, going back approximately five (5) years.
- **Worldbase**—This data set includes records on more than 305 million companies, including U.S. companies and public and private companies in more than 220 countries. Worldbase data is updated quarterly.

License Search

PUBLIC RECORD DRIVER LICENSES

- **Driver License**—Several states provide regularly updated driver license information: Florida, Michigan, Ohio, Tennessee, Texas, and Wisconsin. Driver license data is typically valued by users for its ability to provide identifier information such as date of birth, Social Security number, or driver license number.

PUBLIC RECORD LICENSES

- **Professional Licenses**—The Professional Licenses data set provides information on a variety of professional and commercial licenses from all 50 states and the District of Columbia. Professions requiring a license vary by state and can include attorneys, physicians, healthcare professionals, scientists, engineers, barbers, athletic trainers, real estate agents, physical therapists, and insurance agents. Licensed businesses may include insurance firms, real estate agencies, and liquor retailers. Coverage and update frequency vary by jurisdiction. The data set also contains information on Drug Enforcement Administration (DEA) licenses and on Federal Aviation Administration (FAA) licenses.

MARIJUANA-RELATED BUSINESSES

- **Marijuana-Related Businesses**—This data set provides information on marijuana-related businesses and may include parties (individuals and companies) involved with marijuana production and distribution, including growers, sellers, and dispensaries. Coverage includes 35 states: Alaska, Arkansas, Arizona, California, Colorado, Connecticut, Delaware, Florida, Hawaii, Illinois, Indiana, Iowa, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Montana, Nevada, New

Hampshire, New Jersey, New Mexico, New York, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, Vermont, Virginia, and Washington, as well as the District of Columbia and the U.S. territories of Guam and Puerto Rico Nationwide coverage as available from the FDA is included, as well as coverage from all Canadian provinces. Available data may include: name, address, phone, website, email, registration classification, registration number, registration state, license authority, license number, license state, license status, and related parties.

Vehicles Search

PUBLIC RECORD VEHICLES

- **Vehicles**—The Vehicles data set provides information about vehicle registrations as recorded by state agencies. Information regarding registered passenger vehicles, commercial vehicles such as heavy trucks and trailers, and motorcycles is available. Vehicle registration records may contain vehicle data and data on owners and lien holders of the vehicle in addition to the registrant's data. When available, records contain current owner information as well as historical ownership information dating back to 2005. Coverage includes a total of 29 states and the District of Columbia. Updates for 22 of the covered jurisdictions occur monthly. Eight (8) states provide historical records only.

REAL-TIME MOTOR VEHICLES GATEWAY

- **Real-Time Motor Vehicles Gateway**—Available with selected subscription plans, CLEAR's real-time gateway to information that originates from the state departments of motor vehicles provides significantly more comprehensive and current information than any other provider in the market. The vehicles gateway provides real-time access to current vehicles registration data, covering 43 states, the District of Columbia, and Puerto Rico. Results from this gateway also may include stock images of the vehicle type listed in the report. (These are not images of the subject's actual vehicle, but they do provide a visual image of the same type of vehicle.)

MOTOR VEHICLE SERVICE AND WARRANTY RECORDS

- **Motor Vehicle Service and Warranty Records**—This data set contains more than 150 million records obtained from sales, warranty, and maintenance sources. Records span all 50 states and the District of Columbia and are updated monthly. The available data on the owners and vehicles may include the following data elements: owner name, date of birth, gender, marital status, address, phone, email, VIN, vehicle year/make/model/series/body type, purchase type, ownership status, lien status, and mileage.

Property Search

PUBLIC RECORD REAL PROPERTY

- **Real Property**—Real Property **tax assessor records** are available from 3,138 counties in all 50 states, the District of Columbia, and the U.S. Virgin Islands. Within the last several years, West has added tax assessor records from more than 900 counties, evidence of our ongoing commitment to expanding our data coverage to support customer requirements. Tax assessor records contain ownership information, information about the property, including assessed value, as well as information about the most recent market sale. Records are updated when a county assessor issues a new tax roll, and then supplemented monthly with recent transaction information. Historical tax information, including valuation, is also retained and appended to the current tax assessor record, making it easy to find all

relevant information in a single record. As IRS revenue officers seek evidence of ownership transfers and other potential tax avoidance strategies, this historical information can prove extremely valuable.

Real property **transaction records** are available from 2,959 counties in all 50 states, the District of Columbia, and the U.S. Virgin Islands. These jurisdictions represent more than 99% of U.S. real property transactions. Records are updated weekly. Record types available include sales transactions, ownership transfers, mortgage refinancing transactions, construction loans, and home equity loans. Records include buyers and sellers' names, property address, mailing address, parcel number, property type, square footage, transaction date, sale price, deed type, and document number.

Real property **pre-foreclosure records** are included in this data set and may provide information such as owner name, borrower name, defendant name, property address, mailing address, parcel number, property type, land use, tax year, and current land value as well as foreclosure judgment information, *lis pendens* information, notice of default information, last full sale information, and original loan information.

Watercraft Search

PUBLIC RECORD WATERCRAFT

- **State Watercraft**—The State Watercraft data set provides information on boat and vessel registrations from 25 states that update their data quarterly. Historical information only is provided for an additional eight (8) states. Information may include name, address, hull identification number, hull information, registration number, and year built.
- **U.S. Coast Guard Watercraft**—CLEAR's watercraft data includes registrations of merchant and recreational watercraft documented under the laws of the United States by the United States Coast Guard. Records cover vessels owned by businesses or individuals that are involved in trade, as well as pleasure vessels that exceed a specified size, or that have a preferred mortgage. The information available includes vessel name, number, and service type, owners' names and addresses, registration information, hull identification numbers and other hull information, hailing port, and other various vessel statistics. This data is updated monthly.

Court Search

PUBLIC RECORD BANKRUPTCY

- **Bankruptcy**—CLEAR's bankruptcy data includes both business and personal bankruptcy filings. New filings are added daily. Existing cases are updated periodically, such as when the 341 meeting is scheduled or when the bankruptcy is discharged such that the status of the case is reflected. CLEAR has coverage from 1994 forward for all U.S. bankruptcy courts, except the Northern Mariana Islands. Additionally, limited coverage in all jurisdictions is available for prior years. Available data may include: filing information, debtor information, creditor information, court information, judge names, attorney names, trustee information, case summary, assets and liabilities, plan information, and historical information.

PUBLIC RECORD CRIMINAL AND INFRACTIONS

- **Arrest Records**—This data set contains arrest records from various local-level jurisdictions and can provide information such as name, date of birth, address, physical characteristics, offense

information, case information (e.g., court, case number, offender ID), arresting information, and bail information. Update frequency varies by jurisdiction, but most sources update their records weekly or monthly.

- **Criminal**—This data set comprises records from state court filings, state departments of correction, state departments of public safety, sex offender registries, U.S. District Court filings, and the Administrative Office of the Courts. Update frequencies vary by jurisdiction. When available from the sources, photo images from bookings or registries are displayed with Arrest records, Sex Offender records, and selected Department of Correction records.
- **Fugitives**—This data set contains information from fugitive and most wanted lists maintained by law enforcement agencies, including individuals who have outstanding arrest warrants, have failed to appear in court, or who have failed to comply probation requirements. Available data may include: name, date of birth, address, charges information, and physical characteristics. Coverage includes selected counties in 11 states that update their data monthly, and selected counties in five (5) with historical data no longer being updated.
- **Infractions**—This data set comprises information from the U.S. Treasury's Office of Foreign Assets Control (OFAC), which compiles and maintains a current listing of specially designated nationals and blocked persons. This data set is updated as the list is changed or amended by the Office of Foreign Assets Control.
- **Warrants**—CLEAR provides data on arrest warrants, bench warrants, and warrants arising from civil matters. Outstanding warrants may include warrants for failure to pay fines for minor offenses, such as parking tickets, and arrest warrants for failing to comply with court orders in civil proceedings, as well as more serious offenses. Available data may include: name, date of birth, address, warrant description, warrant date, offense description, offense level, and physical characteristics. Coverage includes selected jurisdictions in 15 states.

PUBLIC RECORD DOCKETS

- **Dockets** data in CLEAR originates from cases filed in selected state and/or federal courts in all 50 states, the District of Columbia, Puerto Rico, and Guam. Available data varies depending on the court and the matter at hand, but it may include such case information as: case number, date of filing, type of case, court information, information regarding the parties, information regarding the attorneys, and docket entries.

PUBLIC RECORD GLOBAL SANCTIONS

- **Global Sanctions**—The Global Sanctions data set contains records from international sanctions lists, law enforcement alerts, and regulatory notices.

PUBLIC RECORD LAWSUITS

- **Lawsuits**—The Lawsuits data set includes records from lien and civil filings from selected courts in 45 states and the District of Columbia. Civil filings may include domestic relations, probate, common pleas, municipal, or judgment filings.

PUBLIC RECORD LIENS AND JUDGMENTS

- **Liens and Judgments**—CLEAR's lien data collection includes federal and state tax liens from selected courts in all 50 states and the District of Columbia. Lien records may include local tax liens, judgment liens, personal property liens, attachment liens, and mechanics liens. Lien records typically include the debtor name, lien holder name, filing location, filing type, filing date, filing number, and the lien amount. Lien filing status and management comments are sometimes included.

CLEAR's judgment data includes civil judgments from selected counties in all 50 states and the District of Columbia. Judgment records may include: judgment, judgment note, default judgment, summary judgment, judgment confession, declaratory judgment, consent judgment, foreign judgment, small claims judgment, eviction judgment, and other miscellaneous judgment types. Information available typically includes the debtor name and address, creditor name, filing location, filing type, filing date, filing number, and amount owed. Some civil judgment records contain information regarding remedies, remedy amounts, filings status, and management comments.

PUBLIC RECORD UCC FILINGS

- **Uniform Commercial Code**—CLEAR offers UCC filing information acquired at both state and county levels. Coverage includes selected jurisdictions in all 50 states and the District of Columbia. Information available from these records may include debtor names and addresses, filing number, date of filing, secured parties and assignees, status, and filing location, and collateral information (which details personal property belonging to the assignee). Selected filings may also contain DUNS numbers, filing histories, and tax liens. Update frequency varies by location.

Intellectual Property Search

The Intellectual Property Search provides access to trademark, patent, and copyright information. Users may choose to search on one or more of these available data sources:

U.S. COPYRIGHTS

This data source contains information from materials sent to the U.S. Copyright Office for registration and recording, e.g., serial works, monographic works, and documents related to copyright ownership. Available data may include: type of work, registration information, ISBN/copyright/publisher number, copyright and title information, creation and publication information, party/role/performer information, claim information.

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INTERNATIONAL PATENT RECORDS

This data source provides patent records from more than 90 jurisdictions around the world, as provided by International Patent Documentation (INPADOC). Available data may include: document information, classification, references cited, and patent family legal status.

Additional Data Sets Included in Reports

The following data set descriptions are not included under the various search headings but are included in CLEAR's comprehensive reports.

Individual Report

AIRCRAFT

CLEAR's aircraft data includes records of aircraft registered with the Federal Aviation Administration (FAA), including aircraft owned by individuals, companies, and government agencies. Data available may include registrant's name and address, aircraft registration number, aircraft description, and collateral information. This data is under the heading FAA Aircraft Registrations on CLEAR's Individual and Company Reports.

CONCEALED WEAPONS

The concealed weapons data set includes information such as name, address, and permit number regarding individuals with state-issued concealed weapons permits from several states. The data is historical only (no current coverage), and the states with records include: Arkansas, Indiana, Maine, North Dakota, Tennessee, and Virginia. This data is located in the Licenses section of Individual Reports.

DIVORCES

The data set contains information regarding divorces, marital dissolutions, and annulments, and includes state-provided data and excerpts from selected dockets and lawsuit databases. The updates vary by specific source. Available information may include each spouse's name and age, date of decree, county of decree, and type of decree (e.g., annulment, dissolution, divorce). Coverage spans 28 states with a few reflecting only final divorce decrees, and a few others with historical data only. Updates vary in frequency, even within the various sources.

MARRIAGES

Marriage data includes information from marriage licenses in these states: Colorado, Connecticut (historical only), Florida, Indiana (historical only), Kansas, Maine (historical only), Minnesota, Nevada (historical only), North Carolina, Ohio, Oklahoma, Texas, and Wisconsin. Records typically include the bride's and groom's name and age, date of marriage, county of marriage, and type of ceremony (civil or religious). Some records also include a marriage license number.

MILITARY RECORDS

This data includes address information for more than a million U.S. military personnel in the various branches of the armed forces. Records span 1998 to 2001, including duty activation dates dating to the 1980s. Available information may include name, gender, military branch, military address, active service date, reserve start date, date assigned to area, estimated separation date, primary specialty, and rank.

POLITICAL DONORS

This data set includes information about political contributions, including name, amount of the contribution, and a date or time frame of the contribution. Additional data fields may be available for some records. These records are updated every other year. Political Donor records are included in the Individual Report.

SIGNIFICANT SHAREHOLDERS

Gathered from documents filed with the SEC, this data set includes information on stock transactions and holdings of officers, directors, and beneficial owners in public companies, as well as proposed sale of restricted securities. Documents may include information such as: insider's name, insider's position, company name, SEC filing date, ticker symbol, CUSIP number, ownership type, transaction code, transaction date, holdings source, number of shares or derivatives exchanged in the transaction, number of underlying shares of derivatives, transaction or derivative price, whether transaction is acquisition or disposition, conversion price of a derivative, exercisable date, proposed sale date, market value, number of shares to be sold, and/or broker's name. The records date back to 1996, and the file is updated daily.

UNCLAIMED ASSETS

Unclaimed property lists from several U.S. states are the sources of this data. States compile the lists from reports by financial institutions, businesses, and government entities of unclaimed property, such as financial accounts, overpayments, gift certificates, insurance proceeds, unpaid wages and commissions, uncashed checks, death benefits, dividends, refunds, money orders, stocks, safe deposit box contents, etc. The data covers 15 states, with most updating their records either annually or semi-annually. The data is included in the Individual Report.

Company Report

WORLDSCOPE

This data set provides financial statement data, calculated ratios, growth rates, weekly and monthly stock market price data, extensive per-share data, security and market data, product and geographic segment

data, and textual profile data on the world's leading public and private companies. The data is updated quarterly.

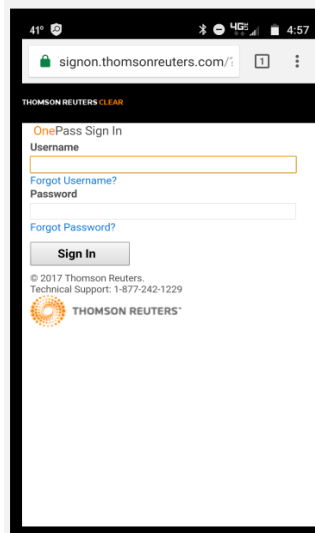
CLEAR Mobile

CLEAR users also have access to the updated CLEAR interface from their mobile devices—at no additional charge—so users can access critical data on their smart phones and other mobile devices.

CLEAR Mobile provides the same comprehensive data and search capability as in CLEAR for Person Search, Business Search, Phone Search, Vehicle Search, Watercraft Search, and CLEAR reports.

CLEAR Mobile does not restrict data returns, so users have access to the same results information that they would on their computers, including Vital Statistics in search results. CLEAR automatically detects a user's mobile device type and seamlessly logs in the user to a streamlined, mobile version.

CLEAR MOBILE



CLEAR Mobile enables users to access critical investigative data at the point of need, allowing field personnel to make rapid, informed decisions without delay.

CLEAR ID Confirm

CLEAR ID Confirm provides online identity verification capability that is available on multiple platforms. CLEAR ID Confirm compares user-entered "wallet data" to public records data and provides an identity confirmation score based on that comparison and the rules that were applied to the search. User-input data is compared to the underlying public records on a field-by-field basis, e.g., Name, SSN, DOB, Address, and Phone. Based on the user input data and comparison to public records, each specific field is given a Match, Partial Match, or No Match Designation.

CLEAR ID Confirm provides an identity verification score based on the comparison of input data to CLEAR data, which, in turn, is based on the search settings that are part of a user's search definition. The CLEAR ID Confirm Administrative Tool is accessed from within CLEAR and is how the customer establishes the definitions and settings that will be the basis of the verification. The tool provides a high degree of flexibility for parameters, including for different departments, user groups, or locations, when those entities require different definitions and settings, depending on their job function.

CLEAR Risk Inform

CLEAR Risk Inform is an investigative and due diligence tool that delivers risk information on individuals or businesses in an easy-to-understand format. Customers have flexibility in configuring risk factors, weighting of factors, and other factors for the risk assessment. Risk Inform results display an overall risk score based on customer-determined parameters as well as displaying the component data, so that users can readily understand potential risks for a subject/entity.

Proprietary data enhancements and features add to the power of Risk Inform. Thomson Reuters has editorially categorized and mapped criminal data to state codes to normalize criminal data across jurisdictions, making it easier for users to understand the type and severity of a subject's criminal offenses. The CLEAR Risk Inform Synthetic Identity feature aggregates data from several sources to provide an indication of whether a subject's identity has been manufactured rather than being authentic. Other content sets from CLEAR's highly reliable and extensive public records and proprietary data also contribute to the importance and integrity of CLEAR Risk Inform results.

CLEAR for Skip Tracing

CLEAR for Skip Tracing provides a streamlined CLEAR plan as a fast, efficient means of locating and verifying information on individuals.

- An easy-to-use online interface with dashboard presentation of results, including a display with investigative, dashboard tools such as Associate Analytics and Address Map.
- Live gateway data available directly from the Contact View, specifically designed to meet skip-tracing needs.
- Enhanced phone content includes consumer phone records in the hundreds of millions.
- Reverse cell phone lookup and VoIP data.
- Utility data—updated daily—often divulges locate information otherwise unpublished or unknown.
- Death indicators that verify if a debtor has passed away.
- Asset, licenses, and potentially adverse information are filtered, allowing users to focus on find and locate information.
- Reports available when a deeper dive is needed.
- Tools to optimize use of the data, such as mapping, link charts, customizable reports, compatibility with i2 Analyst's Notebook and other leading analytical platforms.

Custom Option – Available Products

The following products and add-on features are available via the Custom Option.

Delivery of CLEAR Data

Batch Services

Batch Services allows for searching thousands of subjects at once and provides for quick and easy file submission and delivery of batch results that are easy to use and export. Additionally, with Batch Services, Batch Search can be customized to deliver only the specific information needed, and Batch Alerts can be added to provide ongoing monitoring of changes to information.

CLEAR System-to-System (API web services)

CLEAR System-to-System delivers CLEAR data through the customer's system interface, allowing users to obtain CLEAR data in a familiar environment and enabling the users to readily integrate CLEAR data with internal or other external data.

Products Plans and Add-On Features

Asset Insights

Four separate premium add-on features in CLEAR can be used to better identify risks, and provide greater depth of information for investigations:

- Business Credit Reports - revenue, sales volume, M&A information, etc.
- SEC Filings - access to data on forms 10-K, 10-Q, 8-K, etc.
- Real Property Reports - market analysis information, comparable sales information, etc.
- Deed Images and Parcel Maps - in-depth verification of property transfers and associated parties

CLEAR Law Enforcement (Basic)

CLEAR for Law Enforcement provides access to standard CLEAR functionality and databases, including real-time access to the Experian credit header gateway, the Reverse Phone gateway, and the Motor Vehicle Gateway, as well as access to Web Analytics.

CLEAR Law Enforcement Plus

Building on the data and functionality of our base plan, CLEAR for Law Enforcement Plus increases your investigative tools by adding real-time access to the TransUnion credit header content in reports and the functionality of comprehensive Dashboard Tools, including Associate Analytics, News, Graphic Display, Company Family Tree, and Map Analytics.

Continuous Monitoring (Incarceration)

Continuous monitoring throughout the incarceration lifecycle not only provides incarceration information but also provides information about the length of stay in a facility, which is especially critical information for child support enforcement efforts in understanding whether there is a need to modify orders. This capability is made available through the nationwide provider of the Real-Time Incarceration and Arrest Records.

Dashboard Tools

CLEAR's dashboard view of search results provides access to several investigative tools for added context. In addition to the Quick Analysis Flags, Address Map, and Web Analytics included in the standard offering of CLEAR Investigations Advanced, the following Dashboard Tools are available as an add-on package:

- **Associate Analytics**—This dashboard tool in CLEAR allows users to quickly scan multiple levels of the subject's associates and assess potential negative affiliations.
- **Company Family Tree**—The Company Family Tree tool provides visualization of relationships between parent and subsidiary companies.
- **Graphical Display**—Graphical Display is a dashboard tool providing visualization of connections between people and businesses.
- **News**—This search/dashboard tool provides access to news items relating to a subject, with ability to focus on negative news and sentiments about the subject or to obtain all available news items. Users also may customize news searches.
- **Map Analytics**—This dashboard tool plots a subject's address on a map and allows a view of surrounding businesses by type, including medical facility, attorney's office, or automotive mechanic shop. Users may also view details of businesses on the map.

Healthcare-Provider Data

This CLEAR plan/add-on provides data sets specific to healthcare fraud investigations. National Provider Identifier (NPI) data and Sanctions data are geared to identifying and investigating fraudulent healthcare providers. Also, additional professional license data for healthcare providers is available for subscribers to this content.

License Plate Recognition (LPR) Data (Law Enforcement)

Thomson Reuters offers access to License Plate Recognition (LPR) data to law enforcement subscribers, combining the power of CLEAR with gateway access to nationwide license plate data. Users have access to more than seven (7) billion commercial license plate sighting records, covering nearly 80% of all license plates in the U.S.; subscribers will receive access to 50 LPR alerts so that when a new plate scan is loaded, subscribers will be alerted within hours. LPR results provide the date and time for each vehicle scanned, as well as the geo-coordinate location, to assist investigators and analysts in knowing where a subject vehicle is or has traveled.

Premium Alerts

With Premium Alerts, users have access to additional volume for creating CLEAR Alerts. Subscribers to Real-Time Incarceration and Arrest Records also would have access to Real-Time Incarceration and Arrest Alerts as part of the Premium Alerts feature.

Real-Time Incarceration and Arrest Records and Alerts—Exclusive

Real-Time Incarceration and Arrest Records provides users with access to more than 140 million booking records and 38 million photo images. Data is available from more than 2,000 agencies nationwide, making this the most complete network of local jail data.

Real-Time Incarceration and Arrest Records are accessible exclusively through CLEAR, and the gateway provider of this data is the only company to provide access to real-time, historical and current arrest and incarceration records. Other public records aggregators may market that they have nationwide real-time coverage, but no other company has directly connected to nearly all of the jail management systems nationwide. Other data aggregators are simply scraping websites to gain access to the data, making it unreliable, inaccurate, and outdated.

Real-Time Incarceration and Arrest Records are updated by the source every hour. CLEAR provides a real-time gateway to the source records, which ensures the most up-to-date information is available to investigators.

Using this arrest gateway, the **Real-Time Incarceration and Arrest Records Alerts** feature notifies a user when a subject has been arrested, providing information about when, why, and where the arrest took place.

In short, no other incarceration data source exists that can match the coverage, timeliness, and accessibility of the Real-Time Incarceration and Arrest Records available through CLEAR.

Law enforcement subscribers to Real-Time Incarceration and Arrest Records also have access to two additional search features: Lineup and Bookings. With the Lineup search, users can quickly and easily create a photo lineup. The lineup comprises photos from available images in CLEAR data that match characteristics chosen by the user. Additionally, the user may upload photos to be included in the lineup. Users also may choose whether the lineup includes six (6), eight (8), or ten (10) photos. Lineups may be printed or saved. The Bookings search includes options for either the Currently Incarcerated search or the Recent Bookings search. The Currently Incarcerated search returns a list of offenders who are currently incarcerated in the selected facility. This search also may be conducted using a specific offender's name. The Recent Bookings search returns a list of offenders recently booked into the selected facility, within the last 24, 48, or 72 hours.

World-Check Risk Intelligence Data

The World-Check data source is a premium add-on available to selected categories of CLEAR subscribers. World-Check Risk Intelligence Data contains profiles of politically exposed persons (PEP) and heightened-risk individuals and entities, such as businesses, organizations, shell banks, charities, and political parties.

On the Enhanced World-Check Search page, users may enter any of the following search criteria as the basis for their search: last name (Advanced Last Name feature provides Soundex to include names that sound similar), first name, passport number, Social Security number (or other identifying number), date of birth, age range, World-Check unique ID, entity/vessel name (with option to include AKAs), location, country, restricted by date (i.e., unrestricted, last 30 days, last 3 years, last 10 years), profile type (i.e., male, female, entity/vessel), key word type (i.e., law enforcement, regulatory enforcement, sanctions, other bodies), subcategory (i.e., PEP, non-PEP, all), and a full-text query box (using Boolean logic).

The content comes from hundreds of thousands of sources, including national and international media; government, intelligence, and police agencies; and sanction and embargo lists from national and international government agencies. World-Check data is updated daily. Because World-Check monitors the sources 24 hours per day, high-risk entities are often identified months or years before they are listed elsewhere, such as on the U.S. Treasury Office of Foreign Assets Control (OFAC) list.

Training and Support

CLEAR offers numerous training and support options to help users maximize the efficiency and effectiveness of their online research.

Training

We provide training to our customers' authorized users at no charge for the term of the contract. We also offer various options to support a customer's specific training requirements, including webinars, convenient, self-paced tutorials from within the CLEAR interface, personalized training by phone for specific issues, regional seminars in various locations, and, in some circumstances, on-site training at the customer's location. The on-site training sessions can be customized to meet the particular needs of an organization and its users, from basic to advanced levels. These classes are best held in facilities where each student has computer and Internet access, in order to accommodate hands-on exercises. As part of the training experience, we provide a full range of training materials, including user manuals, quick-start guides, and quick reference cards. Additionally, CLEAR's Online Help feature provides useful information regarding features, data, and functionality, as well as a link to training information.

Support

Live assistance is available 24/7 at our toll-free phone number for CLEAR support (877.242.1229). Additionally, we provide a dedicated relationship manager to assist each customer with technical and general support.

Settings

The Settings icon provides several options for CLEAR users to obtain additional information: History, Summary, Online Help, and Training. Training and Online Help, as well as CLEAR customer support have been discussed above.

History

The History link allows users to view a history of their searches and reports for the current user session, and to select an item to see the corresponding search results or report.

Summary

The Summary link provides a listing of all of the searches and reports conducted during a single session. Users may print or export the summary of their session activity. (Detailed usage reports and billing information are not included in the session summary, but can be obtained through the Account Tools, described below.)

Account Tools

CLEAR's Account Tools provide convenience in managing user accounts.

- **OnePass** allows all users to manage their login credentials (e.g., change a password, update a security question and answer, or look up a forgotten username).
- **My Preferences** allows users to create and manage their preferences for several functions and features, including associate analytics, linked searching, dashboard tool display, news searching, Quick Analysis flags, report templates, permissible purpose, user profile, and batch.
- **My Account** allows account supervisors and administrators to manage user access, such as by activating and deactivating users, adding new users, and resetting by issuing temporary passwords when users have forgotten theirs.
- **QuickView**⁺ allows supervisors and administrators to generate usage reports for a specified time period. Usage reports can be sorted by user, date, or reference. Reports can be downloaded in multiple file formats, including Excel.
- **CLEAR Administration** allows a customer account administrator to set up selected options involving investigative tool modules and reporting at account level or at user level.

Technical Requirements

CLEAR is an online product that requires no additional hardware or software to use. Authorized users access CLEAR through login at www.clear.thomsonreuters.com. Microsoft Internet Explorer (version 11.0 or higher) is the supported browser. The recommended minimum setting for monitor resolution is 1024 x 768. Additionally, the visualization capability in CLEAR's Workspace requires Java 7 (JRE 7.0, 1.7.0_0x).

West's Commitment to Customers

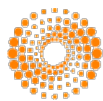
West, a Thomson Reuters business, is well recognized for providing exceptional products and customer service to investigative and due diligence efforts across all levels of government and across multiple industries in corporate and legal sectors. West customers appreciate the quality of our public record information, technologies, analytics, and customer service. Our products are currently used by thousands of customers, many of whom have repeatedly chosen our products to serve their needs. We believe that our long-term customers are testimony not only to our products but also to our exemplary customer service. West is committed to providing both the highest quality tools in the most cost-effective and efficient manner and the training and support to assist your users in optimizing the benefits of those tools.

Attachments

Pricing Attachments

The following documents govern the access to and usage of CLEAR. These documents will be incorporated by reference and made part of any contract awarded to West pursuant to this proposal:

- Thomson Reuters General Terms and Conditions
- Schedule A to Terms
- West Order Form
- Account Validation and Certification (AVC) Form



These terms govern your use of the Thomson Reuters products and services in your order form (in any format). “We”, “our” and “Thomson Reuters” means the Thomson Reuters entity identified in the order form and, where applicable, its affiliates; “you” and “your” means the client, customer or subscriber identified in the order form. Your order form identifies the products and services, the quantities, charges and other details of your order. The order form also refers to and incorporates documents which may apply to the products or services you selected. The order form, applicable incorporated documents and these terms constitute the complete agreement (the “Agreement”) and supersede any prior and contemporaneous discussions, agreements or representations and warranties regarding your order. Other terms and conditions you incorporate in any purchase order or otherwise are not part of the Agreement and do not apply. If you are permitted to provide an affiliate with access to any part of the products, you will ensure that such affiliate complies with all provisions of the Agreement applicable to you as if they were its own.

1. OUR PRODUCTS & SERVICES

(a) **Limited License.** Together with our licensors, we own and retain ownership of all rights of whatever nature in and to our products, services, and data (whether tangible or intangible). You may access, view, install, use, copy, modify and distribute our property only as expressly specified in the Agreement and each of us shall at all times act in accordance with applicable laws, including export controls and economic sanctions that apply to us in connection with the Agreement.

(b) **Changes to Service.** Our products and services change from time to time, but we will not change the fundamental nature of our products.

(c) **Passwords.** Your access to certain products and services is password protected. You are responsible for assigning the passwords and for ensuring that passwords are kept confidential. Sharing passwords is strictly prohibited. Each of us shall maintain industry standard computing environments to ensure that both your and our property is secure and inaccessible to unauthorized persons.

(d) **Unauthorized Technology.** Unless previously authorized by Thomson Reuters, you must not (i) run or install any computer software or hardware on our products, services or network; use any technology to automatically download, mine, scrape or index our data; or (ii) automatically connect (whether through APIs or otherwise) our data to other data, software, services or networks. Neither of us will knowingly introduce any malicious software or technologies into any products, services or networks.

(e) **Usage Information.** We may collect information related to your use of our products, services and data. We may use this information to test, develop and improve our products and services and to protect and enforce our rights under the Agreement, and we may pass this information to our third party providers for the same purposes.

(f) **Third Party Providers.** Our products and services may include data and software from third parties. Some third party providers require Thomson Reuters to pass additional terms through to you. The third party providers change their terms occasionally and new third party providers are added from time to time. To see the current third party additional terms for our products and services click the following URL: www.thomsonreuters.com/thirdpartyterms. You agree to comply with all applicable third party terms.

(g) **Third Party Supplemental Software.** You may be required to license third party software to operate some of our products and services. Additional terms may apply to the third party software.

(h) **Limitations.** Unless otherwise expressly permitted in the Agreement, you may not: (i) sell, sublicense, distribute, display, store, copy, modify, decompile or disassemble, reverse engineer, translate or transfer our property in whole or in part, or as a component of any other product, service or material; (ii) use our property or our third party providers’ property to create any derivative works or competitive products; or (iii) allow any third parties to access, use or benefit from our property in any way. Exercising legal rights that cannot be limited by agreement is not precluded. If you are in the business of providing audit, tax, accounting, or legal services to your clients, this Section 1(h) does not preclude you from using our products to benefit your clients in the ordinary course of your business.

(i) **Services.** We will provide the services using reasonable skill and care. The professional services applicable to your order, if any, are described in the ordering document or a statement of work.

(j) **Security.** Each of us will use and will require any third party data processors to use industry standard organizational, administrative, physical and technical safeguards to protect the other’s information. Each party will inform the other in accordance with applicable law if such party becomes aware of any unauthorized third-party access to the other party’s content and will use reasonable efforts to remedy identified security vulnerabilities.

2. INFORMATION SERVICES

(a) **License.** In the ordinary course of your business and for your internal business purposes only you may view, use, download and print data from our information services for individual use and may on an infrequent, irregular and ad hoc basis, distribute limited extracts of our data. Neither such extracts nor downloaded, printed or stored data may reach such quantity as to have independent commercial value and using such data as a substitute for any service (or a substantial part of it)

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(b) **Further Distribution.** You may also distribute our data: (i) to authorized users; (ii) to government and regulatory authorities, if specifically requested; and (iii) to third party advisors, limited to the extent required to advise you and provided they are not competitors of Thomson Reuters. Laws applicable in your jurisdiction may allow additional uses.

3. INSTALLED SOFTWARE

(a) **License.** You may install and use our software and documentation only for your own internal business purposes. Software licenses include updates (bug fixes, patches, maintenance releases), and do not include upgrades (releases or versions that include new features or additional functionality) or APIs unless expressly stated in the order form. Your order form details your permitted installations, users, locations, the specified operating environment and other permissions. You may use our software in object code only. You may make necessary copies of our software only for backup and archival purposes.

(b) **Delivery.** We deliver our software by making it available for download. When you download our software and documentation, if any, you are accepting it for use in accordance with the Agreement.

4. THOMSON REUTERS HOSTED SOFTWARE

(a) **License.** You may use our hosted software only for your own internal business purposes.

(b) **Delivery.** We deliver our hosted software by providing you with online access to it. When you access our hosted software, you are accepting it for use in accordance with the Agreement.

(c) **Content.** Our hosted software is designed to protect the content you upload. You grant Thomson Reuters permission to use, store and process your content in accordance with applicable law. Access and use of your content by Thomson Reuters, our employees and contractors will be directed by you and limited to the extent necessary to deliver the hosted software, including training, research assistance, technical support and other services. We may delete or disable your content if required under applicable laws and in such instances, we will use our reasonable efforts to provide notice to you. If your content is lost or damaged, we will assist you in restoring the content to the hosted software from any available backup copy.

5. CHARGES

(a) **Payment and Taxes.** You must pay our charges within 30 days of the date of invoice in the currency stated on your order form. If you are a non-government subscriber and you fail to pay your invoiced charges, you are responsible for collection costs including legal fees. You must also pay applicable taxes and duties, other than taxes on our income, in addition to the price quoted unless you provide valid proof that you are exempt. Invoice disputes must be notified within 15 days of the date of the invoice.

(b) **Changes.** Except as otherwise specifically stated in the order form, we may change the charges for our products and services with effect from the start of each renewal term by giving you at least 90 days written notice.

(c) **Excess Use.** You must pay additional charges if you exceed the scope of use specified in your order form, based on the rates specified on the order form or our current standard pricing, whichever is greater. We may change the charges if you merge with, acquire or are acquired by another entity which results in additional access to our products, services or data.

6. PRIVACY

Each of us will at all times process, protect and disclose personally identifiable information received as a result of this Agreement (“PII”) in accordance with applicable law. Each of us will use reasonable efforts to assist one another in relation to the investigation and remedy of any claim, allegation, action, suit, proceeding or litigation with respect to the unauthorized or unlawful destruction,

loss, alteration, disclosure or access to PII. You acknowledge and agree to the transfer and processing of PII in the geographical regions necessary for Thomson Reuters to fulfill our obligations. When applicable to your location, additional terms will apply to the Agreement, including the General Data Protection Regulation (2016/679) (GDPR) terms located at www.tr.com/privacy-information.

7. CONFIDENTIALITY

Confidential information received from each other will not be disclosed to anyone else except to the extent required by law or as permitted under the Agreement. If a court or government agency orders either of us to disclose the confidential information of the other, the other will be promptly notified so that an appropriate protective order or other remedy can be obtained unless the court or government agency prohibits prior notification. This section shall survive three (3) years after the termination of the Agreement or until the information is no longer deemed confidential under applicable law, whichever occurs first.

8. WARRANTIES AND DISCLAIMERS

THE WARRANTIES IN THIS SECTION ARE THE EXCLUSIVE WARRANTIES FROM US AND EXCLUDE ALL OTHER WARRANTIES, CONDITIONS OR OTHER TERMS (EXPRESS OR IMPLIED), INCLUDING WARRANTIES OF PERFORMANCE, MERCHANTABILITY, NON-INFRINGEMENT, SUITABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, COMPLETENESS AND CURRENTNESS. IN ENTERING THIS AGREEMENT, NEITHER PARTY HAS RELIED UPON ANY STATEMENT, REPRESENTATION, WARRANTY OR AGREEMENT OF THE OTHER PARTY EXCEPT FOR THOSE EXPRESSLY CONTAINED IN THIS AGREEMENT.

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(b) **INFORMATION.** OUR INFORMATION PRODUCTS ARE PROVIDED "AS IS" WITHOUT ANY WARRANTY, CONDITION OR ANY OTHER TERM OF ANY KIND.

(c) **SOFTWARE.** WE WARRANT OUR SOFTWARE PRODUCTS WILL CONFORM TO OUR DOCUMENTATION FOR 90 DAYS AFTER DELIVERY. IF WE ARE UNABLE TO CORRECT A SOFTWARE ERROR YOU REPORT IN A REASONABLE PERIOD AND MANNER, YOU MAY TERMINATE THE ORDER FORM FOR THE AFFECTED SOFTWARE BY PROMPT WRITTEN NOTICE TO US FOLLOWING THE REASONABLE PERIOD. YOUR ONLY REMEDY AND OUR ENTIRE LIABILITY FOR BREACH OF THIS WARRANTY WILL BE A REFUND OF THE APPLICABLE CHARGES. THE LICENSES WILL IMMEDIATELY TERMINATE.

(d) **DISCLAIMER.** YOU ARE SOLELY RESPONSIBLE FOR THE PREPARATION, CONTENT, ACCURACY AND REVIEW OF ANY DOCUMENTS, DATA, OR OUTPUT PREPARED OR RESULTING FROM THE USE OF ANY PRODUCTS OR SERVICES AND FOR ANY DECISIONS MADE OR ACTIONS TAKEN BASED ON THE DATA CONTAINED IN OR GENERATED BY THE PRODUCTS OR SERVICES. IN NO EVENT SHALL WE OR OUR THIRD PARTY PROVIDERS BE LIABLE FOR ANY PENALTIES, INTEREST, TAXES OR OTHER AMOUNTS IMPOSED BY ANY GOVERNMENTAL OR REGULATORY AUTHORITY.

(e) **NO ADVICE.** WE ARE NOT PROVIDING FINANCIAL, TAX AND ACCOUNTING, LEGAL AND ANY OTHER PROFESSIONAL ADVICE BY ALLOWING YOU TO ACCESS AND USE OUR PRODUCTS, SERVICES OR DATA. YOUR DECISION MADE IN RELIANCE ON THE PRODUCTS OR SERVICES OR YOUR INTERPRETATIONS OF OUR DATA ARE YOUR OWN FOR WHICH YOU HAVE FULL RESPONSIBILITY. WE ARE NOT RESPONSIBLE FOR ANY DAMAGES RESULTING FROM ANY DECISIONS BY YOU OR ANYONE ACCESSING THE SERVICES THROUGH YOU MADE IN RELIANCE ON THE SERVICES, INCLUDING LEGAL, TAX AND ACCOUNTING, COMPLIANCE, FINANCIAL AND/OR RISK MANAGEMENT DECISIONS. YOU AGREE THAT YOU USE THE SERVICES AT YOUR OWN RISK IN THESE RESPECTS.

9. LIABILITY

(a) **LIMITATION.** EACH PARTY'S OR ANY OF ITS THIRD PARTY PROVIDERS' ENTIRE LIABILITY IN ANY CALENDAR YEAR FOR

DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE AGREEMENT, INCLUDING FOR NEGLIGENCE, WILL NOT EXCEED THE AMOUNT YOU PAID IN THE PRIOR 12 MONTHS FOR THE PRODUCT OR SERVICE THAT IS THE SUBJECT OF THE CLAIM FOR DAMAGES. NEITHER PARTY IS LIABLE TO THE OTHER FOR INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, FOR LOSS OF DATA, OR LOSS OF PROFITS (IN EITHER CASE, WHETHER DIRECT OR INDIRECT) OR BUSINESS INTERRUPTION EVEN IF SUCH DAMAGES OR LOSSES COULD HAVE BEEN FORESEEN OR PREVENTED.

(b) **Unlimited Liability.** Section 9(a) does not limit either party's liability for (i) fraud, fraudulent misrepresentation, willful misconduct, or conduct that demonstrates reckless disregard for the rights of others; (ii) negligence causing death or personal injury; or (iii) infringement of intellectual property rights. Section 9(a) does not limit your liability in relation to Section 9(d) or for claims for reimbursement arising in that section; or to pay the charges on the order form and all amounts for use of the products and services that exceed the usage permissions and restrictions granted to you.

(c) **Third Party Intellectual Property.** If a third party sues you claiming that our products, services or data, excluding any portions of the same provided by our third party providers infringes their intellectual property rights and your use of such products, services or data has been in accordance with the terms of the Agreement, we will defend you against the claim and pay damages that a court finally awards against you or that are included in a settlement approved by Thomson Reuters, provided the claim does not result from: (i) a combination of all or part of our products, services or data with technology, products, services or data not supplied by Thomson Reuters; (ii) modification of all or part of our products, services or data other than by Thomson Reuters or our subcontractors; (iii) use of a version of our products, services or data after we have notified you of a requirement to use a subsequent version; or (iv) your breach of this Agreement. Our obligation in this Section 9(c) is conditioned on you (A) promptly notifying Thomson Reuters in writing of the claim; (B) supplying information we reasonably request; and (C) allowing Thomson Reuters to control the defense and settlement.

(d) **Your Responsibilities.** You are responsible for (i) complying with this Agreement; (ii) proper use of our products and services in accordance with all usage instructions and operating specifications; (iii) adhering to the minimum recommended technical requirements; (iv) changes you make to our product, services or data; (v) your combination of our products, services or other property with any other materials; (vi) implementing and maintaining proper and adequate virus or malware protection and proper and adequate backup and recovery systems; (vii) installing updates; (viii) claims brought by third parties using or receiving the benefit of our products, services or data through you, except claims covered by Section 9(c); and (ix) claims resulting from your violation of law, or violation of our or any third party rights. You must reimburse us for any losses we incur with respect to your failure to comply with or otherwise in relation to these responsibilities. We will not be responsible if our product fails to perform because of your third party software, your hardware malfunction, or your actions or inaction. If we learn that our product failed because of one of these, we reserve the right to charge you for our work in investigating the failure. At your request we will assist you in resolving the failure at a fee to be agreed upon.

10. TERM, TERMINATION

(a) **Term.** The term and any renewal terms for the products and services are described in your order form. If not otherwise stated in the order form, the Agreement will automatically renew annually unless either of us gives the other at least 60 days written notice before the end of the then current term.

(b) **Suspension.** We may on notice terminate, suspend or limit your use of any portion or all of our products, services or other property if (i) requested to do so by a third party provider, court or regulator; (ii) you become or are reasonably likely to become insolvent or affiliated with one of our competitors; or (iii) there has been or it is reasonably likely that there will be: a breach of security; a breach of your obligations under the Agreement or another agreement between us; a breach of our agreement with a third party provider; or a violation of third party rights or applicable laws. Our notice will specify the cause of the termination, suspension or limitation and, if the cause of the termination suspension or limitation is reasonably capable of being remedied, we will inform you of the actions you must take to reinstate the product or service. If you do not take the actions or the cause cannot be remedied within 30 days, we may suspend, limit or terminate the Agreement in whole or in part. Charges remain payable in full during periods of suspension or limitation arising from your action or inaction.

(c) **Termination.** We may, upon reasonable notice, terminate all or part of the Agreement in relation to a product or service which is being discontinued. Either of us may terminate the Agreement immediately upon written notice if the other commits a material breach and fails to cure the material breach within 30 days of being notified to do so. Any failure to fully pay any amount when due under this Agreement is a material breach for this purpose.

(d) **Effect of Termination.** Except to the extent we have agreed otherwise, upon termination, all your usage rights end immediately and each of us must uninstall or destroy all property of the other and, if requested, confirm this in writing. Termination of the Agreement will not (i) relieve you of your obligation to pay Thomson Reuters any amounts you owe up to and including the date of termination; (ii) affect other accrued rights and obligations; or (iii) terminate those parts of the Agreement that by their nature should continue.

(e) **Amendments.** We may amend these General Terms and Conditions from time to time by giving you at least 30 days prior written notice. You may request good faith negotiations regarding the amended terms and conditions. If the parties cannot reach mutual agreement on the amended terms and conditions within 30 days, you may terminate the agreement immediately upon written notice.

11. FORCE MAJEURE

We are not liable for any damages or failure to perform our obligations under the Agreement because of circumstances beyond our reasonable control. If those circumstances cause material deficiencies in the products or services and continue for more than 30 days, either of us may terminate any affected product or service on notice to the other.

12. THIRD PARTY RIGHTS

Our affiliates and third-party providers benefit from our rights and remedies under the Agreement. No other third parties have any rights or remedies under the Agreement.

13. GENERAL

(a) **Assignment.** You may not assign, delegate or otherwise transfer the Agreement (including any of your rights or remedies) to anyone else without our prior written consent. We may assign or otherwise transfer the Agreement (including any of our rights or remedies) in whole or in part to an affiliate or any

entity that succeeds to all or substantially all of the assets or business associated with one or more products or services, and will notify you of any such assignment or transfer. We may subcontract any of the services in our sole discretion. Any assignment, delegation or other transfer in contravention of this Section 13(a) is void.

(b) **Feedback.** You grant Thomson Reuters a perpetual, irrevocable, transferable, non-exclusive right to use any comments, suggestions, ideas or recommendations you provide related to any of our products or services in any manner and for any purpose.

(c) **Agreement Compliance.** We or our professional representatives may review your compliance with the Agreement throughout the term of the Agreement. If the review reveals that you have exceeded the authorized use permitted by the Agreement, you will pay all unpaid or underpaid charges.

(d) **Governing Law.** If not otherwise stated in the order form, the Agreement will be governed by the laws of the State of New York and each of us hereby irrevocably submits to the exclusive jurisdiction of the federal and state courts of the State of New York located in New York County to settle all disputes or claims arising out of or in connection with the Agreement.

(e) **Precedence.** The descending order of precedence is: third party license terms contained in Section 1(f) of these terms; the applicable order form; and the remaining provisions of the Agreement.

(f) **Trials.** All trials of our products and services are subject to the terms of these General Terms & Conditions, unless we notify you otherwise. Access to our products and services for trials may only be used for your evaluation purposes.

(g) **Support Provided.** To assist in resolving technical problems with the Services, Thomson Reuters may provide telephone and/or online access to its helpdesk, or may provide self-help tools. Additional information related to the support provided by Thomson Reuters may be described on <http://thomsonreuters.com/support-and-training> or as otherwise provided by Thomson Reuters.



CLEAR Services Schedule A Commercial Subscriber's Accessing Enhanced CLEAR® Services

Subscriber will only receive access to the Enhanced CLEAR products listed on the Order Form. If Subscriber is ordering a fixed rate plan, the Monthly Enhanced CLEAR Charges appear on the Order Form and the rates set forth below are pro forma rates that apply to the transactional value of Subscriber's Enhanced CLEAR usage. Any users of Enhanced CLEAR Services must be credentialed prior to accessing.

1. Transactional Charges

i. Search Charges

Person Search	\$5.00	per search
Business Search	4.50	per search
SEC Filings	2.00	per search
DE Gateway Search	10.00	per search
DE Gateway Detail	15.00	per search
Asset Search	5.00	per search
Intellectual Property	2.00	per search
Phone Search-Public Record Phones	3.50	per search
Phone Search-Real Time Reverse Phone Number Gateway	1.50	per search
Public Records		
Photo Line-up Search	2.00	per search
Current Incarceration Search	3.50	per search
Recent Bookings Search	3.50	per search
License Search	5.00	per search
Court Record Search	4.50	per search
Web Analytics Search	1.75	per search
NPI Search	1.00	per search
Sanctions Search	5.00	per search
Real-Time Incarceration & Arrest Records (RTIA)	4.00	per search
World-Check Risk Intelligence	5.00	per search
Associate Analytics	1.00	per search
Company Family Tree	5.00	per search
Graphical View	5.00	per search
Graphical View Expansion	1.00	per search
Map Enhancements	0.25	per search
News Search	1.75	per search
Quick Analysis	1.00	per search
Contact View	1.50	per search
Alert Result – Full Text	9.00	per result
Alert Result – RTIA	4.00	per result
CLEAR ID Confirm		
Basic	5.00	per search
Advanced	5.50	per search
Premium	6.00	per search
CLEAR Risk Inform		
Basic	5.25	per search
Advanced	5.75	per search
Premium	6.25	per search
Real-Time Incarceration & Arrest Records (RI-RTIA)	2.00	per search
License Plate Recognition Search	1.00	per search

ii. Report Charges

AutoCheck Vehicle History Report	\$14.50	per report
Individual Report	15.00	per report
Add Associates to Report	2.00	per report
Basic Report	10.00	per report
Company Report	15.00	per report
Contact Report	10.00	per report
Business Credit Report	15.00	per report
Real Property Individual Reports	5.00	per report
Real Property Comprehensive Report	10.00	per report
Real Property Deed Image/Parcel Map Report	20.00	per report
License Plate Recognition Report	2.00	per report
CLEAR Risk Inform Person/Business Report	1.00	per report

2. Batch Services

i. CLEAR Batch Search Charges

Person Search	\$ 0.68	per row
Public Records Phone Search	.45	per row
Reverse Phone Search	.40	per row

ii. Batch Search Charges

Person Search	\$0.04 - \$5.00	per result and/or input
Document Search	\$0.04 - \$5.00	per result and/or input
CLEAR Risk Inform	\$0.04 - \$5.00	per result and/or input
CLEAR ID Confirm	\$0.40 - \$5.00	per result and/or input

iii. Batch Alert Charges

Person Alert	\$0.20 - \$5.00	per result and/or input
Company Alert	\$0.40 - \$5.00	per result and/or input
RTIA Alert	\$0.40 - \$5.00	per result and/or input

WEST ORDER FORM - CLEAR SERVICES

610 Opperman Drive, P.O. Box 64833

St. Paul, MN 55164-1803

Tel: 651/687-8000

**THOMSON REUTERS™****Check West account status below as applicable:**

Rep Name & Number _____

New _____ (NACI Form attached)

Existing with no changes _____ Existing with changes ☐ (Permanent name change must attach a Customer Name Change Form)

Does Subscriber have an existing West account?

☐ Yes If yes, please provide West account number _____☐ No

Acct # _____ Quote # _____ PO # _____ Date _____

Name/Subscriber _____ Bill To Acct # _____

Order Confirmation Contact Name _____

E-Mail _____

CLEAR Contact Name (for delivery of Registration Keys. Individual users will also receive their Registration Keys if their e-mail addresses are provided) _____

E-Mail _____ Telephone _____

CLEAR Primary Account Contact Name (general business contact) _____

E-Mail _____ Telephone _____

Federal Government Account Type Non-FEDLINK ☐ FEDLINK ☐ GSA ☐

MSA Jurisdiction _____ Contract # _____ Option # _____

Permanent Address Change ☐ One-Time Ship To ☐ Additional Ship To ☐ Additional Bill To ☐

Name _____ Attn: _____

Address _____ Suite/Floor _____

City _____ State _____ County _____ Zip _____

*** R E Q U I R E D ***

I F N E E D E D

CLEAR Fixed Rate

Full Svc #	CLEAR Products	Quantity *	Monthly Banded/ Base Rate	Per User Rate	Other	Total Monthly Charges

* Fill in the maximum number of Users, Alerts, Seats.

Notes:**Total Monthly Charges \$** _____

Monthly Charges begin on the date West Publishing Corporation ("West", "we" or "our") processes your order and will be prorated for the number of days remaining in that calendar month, if any. Your Monthly Charges will continue for the following 12 complete calendar months ("Minimum Term"). Subscriber ("you" or "I") is also responsible for all Excluded Charges. Excluded Charges are charges for accessing CLEAR services data that is not included in your subscription. Excluded Charges may change after at least 30 days written or online notice.

If you are a corporation accessing CLEAR Services on your own behalf and on behalf of any government agency or entity, you must sign separate agreements for each use case and be credentialed separately for each use case. If you have an existing Per User CLEAR license and are using this Order Form to add additional users, the Minimum Term in your underlying Order Form will apply.

If the transactional value of your CLEAR fixed rate usage exceeds your then-current Monthly Charges by more than 10 times in any month (or by 20 times in any month for Enterprise Law Enforcement subscribers), we may limit access to live gateways and request that the parties enter into good faith renegotiation or terminate upon 10 days written notice. Transactional value of your CLEAR usage is calculated based upon our then-current Schedule A rate. Schedule A rates may change upon at least 30 days written or online notice.

If you have a fixed rate batch and/or batch alerts subscription and the total of your batch inputs or batch alerts exceeds your annual fixed rate batch or total batch alerts allotment, we may: 1) request the parties enter into good faith negotiations regarding a superseding agreement, 2) terminate your subscription upon 10 days written notice or 3) limit your access to your fixed rate batch subscription for the remainder of the then-current 12 month period, during which time you will continue to be billed your Monthly Charges. If your access to your fixed rate batch subscription has been limited, your access will be reinstated on the first day of the following 12 month period.

We may terminate your License Plate Recognition (LPR) subscription if you are an existing Vigilant LEARN subscriber whose LPR pricing is based upon your existing Vigilant LEARN agreement, and you cancel your Vigilant LEARN agreement.

Initial below for a longer Minimum Term.

_____ **24 month Minimum Term.** Monthly Charges for the second 12 months will be _____% over the first 12 months.

_____ **36 month Minimum Term.** Monthly Charges for the second 12 months will be _____% over the first 12 months; Monthly Charges for the third 12 months will be _____% over the second 12 months.

Government Subscribers Post-Minimum Term. At the end of the Minimum Term, your Monthly Charges will increase by 7%. Thereafter, the Monthly Charges will increase 7% every 12 months unless we notify you of a different rate at least 90 days before the annual increase. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-18033.

Federal Government Subscribers Optional Minimum Term. Federal government subscribers that chose a 24 or 36 month Minimum Term, those additional months will be implemented at your option pursuant to federal law.

Automatic Renewal Term for Non-Government Subscribers Only. Your subscription will automatically renew at the end of the Minimum Term. Each Automatic Renewal Term will be 12 months in length (“Automatic Renewal Term”) and include a 7% price increase unless we notify you of a different rate at least 90 days before each Automatic Renewal Term begins. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel in writing at least 60 days before an Automatic Renewal Term starts. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

	Enterprise Law Enforcement Subscribers	
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You certify that you have up to _____ sworn officers in your employ at this location. Our pricing for banded products is made in reliance upon your certification. If we learn that the actual number is greater, we reserve the right to increase your charges as applicable.

	CLEAR Batch Transactional	
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Full Svc #	CLEAR Batch Products	# of Users	Other

Notes:

Access to CLEAR Batch Transactional begins on the date we process your order and continues for 12 complete calendar months. You may select a longer Minimum Term by initialing below. CLEAR Batch Transactional charges are assessed when you access CLEAR Batch. To apply CLEAR Batch charges to a specific month, the batch request must be submitted at least five (5) business days prior to the end of the month. Transactional charges are calculated based upon our then current Schedule A rate. Schedule A rates may change upon at least 30 days written or online notice.

Initial below for a longer Minimum Term.

_____ **24 Month Minimum Term.**

_____ **36 month Minimum Term.**

Government Subscribers Post-Minimum Term. At the end of the Minimum Term your subscription will automatically renew. Schedule A rates may change after at least 30 days written or online notice. Either of us may cancel the Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

Federal Government Subscribers Optional Minimum Term. Federal government subscribers that chose a 24 or 36 month Minimum Term, those additional months will be implemented at your option pursuant to federal law.

Automatic Renewal for Non-Government Subscribers Only. If you are a non-government customer, your subscription will automatically renew at the end of its Minimum Term. Schedule A rates may change after at least 30 days written or online notice. Either of us may cancel the renewal in writing at least 60 days before a renewal period starts. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

Office Use Only
OF instruct: Enter a discount of 100% - in the Condition Group 1 field on Additional Data A tab.

CLEAR Window						
Full Svc #	CLEAR Window Products	# of Users	List	Other	Monthly Charges	Monthly Window

Notes:

Monthly Charges begin on the date we process your order and will be prorated for the number of days remaining in that calendar month, if any. Your Monthly Charges will continue for the following 12 complete calendar months. Monthly Charges are due regardless of the level of your usage. CLEAR transactional usage charges that exceed the Monthly Charges are waived up to the Monthly Window amount stated above. In addition to the Monthly Charges, you are responsible for CLEAR transactional usage charges in excess of the Monthly Window. Transactional charges are calculated based upon our then current Schedule A rate. You are also responsible for all Excluded Charges. Schedule A rates may change upon at least 30 days written or online notice.

If you are a corporation accessing CLEAR Services on your own behalf and on behalf of any government agency or entity, you must sign separate agreements for each use case and be credentialed separately for each use case.

To apply Window charges to a specific month, the request must be submitted at least five (5) business days prior to the end of the month.

Initial below for a longer Minimum Term.

_____ **24 month Minimum Term.** Monthly Charges for the second 12 months will be _____% over the first 12 months.

_____ **36 month Minimum Term.** Monthly Charges for the second 12 months will be _____% over the first 12 months; Monthly Charges for the third 12 months will be _____% over the second 12 months.

Government Subscribers Post-Minimum Term. At the end of the Minimum Term, your Monthly Charges will increase by 7%. Thereafter, the Monthly Charges will increase 7% every 12 months unless we notify you of a different rate at least 90 days before the annual increase. The Monthly Window will remain unchanged. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel the Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803.

Federal Government Subscribers Optional Minimum Term. Federal government subscribers that chose a 24 or 36 month Minimum Term, those additional months will be implemented at your option pursuant to federal law.

Automatic Renewal Term for Non-Government Subscribers Only. If you are a non-government subscriber, your subscription will automatically renew at the end of the Minimum Term. Each Automatic Renewal Term will be 12 months in length ("Automatic Renewal Term") and include a 0% price increase unless we notify you of a different rate at least 90 days before each Automatic Renewal Term begins. The Monthly Window will remain unchanged. Schedule A rates may change after at least 30 days written or online notice. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel in writing at least 60 days before an Automatic Renewal Term starts. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

Subscriber Certification Section	
Required for all accounts that interact with, manage or house inmates or detainees.	
Subscriber Certifications must be completed for every order, including renewals.	
By initialing below, Subscriber certifies its understanding and acceptance of the security limits of CLEAR and responsibility for controlling product, Internet and network access:	
_____	Subscriber's Initials. Functionality of CLEAR cannot and does not limit access to non-West Internet sites. It is Subscriber's responsibility to control access to the Internet.
_____	Subscriber's Initials. Subscriber will provide its own firewall, proxy servers or other security technologies as well as desktop security to limit access to the CLEAR URL. Subscriber will design, configure and implement its own security configuration.
_____	Subscriber's Initials. Subscriber will not use any Data nor distribute any Data to a third party for use, in a manner contrary to or in violation of any applicable federal, state, or local law, rule or regulation or in any manner inconsistent with the General Terms and Conditions.
_____	Subscriber's Initials. Subscriber will only access CLEAR for administrative or internal business purposes. All use will fully comply with the following restrictions:
	<ul style="list-style-type: none"> • In no event shall anyone other than Subscriber's approved employees be provided access to or control of any terminal with access to CLEAR or CLEAR data. • Terminals with CLEAR access, access credentials, and CLEAR data will be in secured locations that do not provide inmate/detainee access. • No access shall be outsourced or otherwise provided to third parties. • Subscriber is solely responsible for ensuring that sensitive information is not made available beyond its stated permissible use.

IP Address Section					
Only External IP Address(es) or Range(s) Must Be Provided					
<p>Valid External IP Addresses or IP Ranges belonging to your organization and meeting the following requirements <u>must</u> be provided for all CLEAR orders:</p> <ul style="list-style-type: none">• IP Addresses assigned to jurisdictions outside the United States or West approved U.S. Territories are prohibited.• IP Addresses will not be accepted from the following ranges which are reserved by the Internet Assigned Numbers Authority for special use or private networks: 10.0.0.0 - 10.255.255.255, 127.0.0.0- 127.255.255.255, 172.16.0.0 - 172.31.255.255, 192.168.0.0 - 192.168.255.255, 169.254.0.0 - 169.254.255.255.• All IP addresses must be IPv4 addresses. <p><i>Permissible IP Address(es) will be those provided below as well as any previously provided IP Address(es) for this Subscriber</i></p> <p>Subscriber's Internet Service Provider Name _____</p> <p>Provide IP Address(es) or IP Address Range(s) below Additional page(s) may be attached if needed</p> <table border="0"><tr><td>Beginning IP Address _____</td><td>Ending IP Address _____</td></tr><tr><td>Beginning IP Address _____</td><td>Ending IP Address _____</td></tr></table> <p>CLEAR Subscribers may receive roaming access to CLEAR by default. Roaming access permits use outside your designated IP Address/Range. We may, at our option, block roaming access.</p> <p>_____ Initial here if you would like us to block roaming access.</p> <p>If you do not know your company's external IP address(s), try the following:</p> <ol style="list-style-type: none">1. Contact your network administration, firewall or security team2. Contact your Internet Service Provider, ISP (i.e. Cable, DSL, Satellite, etc.)3. Go to the following URL in your browser: https://signon.thomsonreuters.com/aboutme or http://www.whatismyip.com to identify your external IP address (NOTE: If you have multiple IP addresses, this tool will only detect one IP address) <p>Technical Contact for CLEAR Products (if applicable) (Contact for IP Address Issues)</p> <p>Name (please print) _____</p> <p>Telephone _____</p> <p>E-Mail _____</p>	Beginning IP Address _____	Ending IP Address _____	Beginning IP Address _____	Ending IP Address _____	<div>REQUIRED</div> <div>IF APPLICABLE</div>
Beginning IP Address _____	Ending IP Address _____				
Beginning IP Address _____	Ending IP Address _____				

CLEAR Users, My Account Administrator and Authorized QuickView+ User									
Last Name	First Name	E-mail Address	CLEAR Products	IN	AD	AN	SV	TC	

If necessary, use additional pages and include full name, email address, and user type.

User Type Key

IN = Investigator
AD = Administrator
AN = Analyst

SV = Supervisor
TC = Technical

My Account is provided as a service to you for user management:

Last Name _____ First Name _____ E-Mail _____
(Required)

QuickView+ is provided as a service to you for estimating your charges. Actual charges billed may vary from Quickview+ due to discounts you receive or other charges, such as taxes. <https://www.quickview.com> Identify which password holder you would like to have Quickview+ access.

Last Name _____ First Name _____ E-Mail _____
(Required)

CLEAR Fixed Rate Renewals Subscriber Certification Section must also be completed for all Subscribers that interact with, manage, or house inmates or detainees.		
Sub Matl #	CLEAR Products	Current Monthly Charges*
Notes		

* I am aware that the Renewal Term Monthly Charges will be based on the Monthly Charges in effect the month before the Renewal Term starts. This amount may be different from the Current Monthly Charges shown above.

Renewal Term Monthly Charges begin at the end of your Minimum Term or current Renewal Term. You are also responsible for all Excluded Charges. Excluded Charges are charges for accessing services that are not included in your subscription. Excluded Charges may change after at least 30 days written or online notice.

If the transactional value of your CLEAR usage exceeds your then-current Monthly Charges by more than 10 times in any month (or by 20 times in any month for Enterprise Law Enforcement subscribers), we may limit access to live gateways and request that the parties enter into good faith renegotiation or terminate upon 10 days written notice. Transactional value of your CLEAR usage is calculated based upon our then-current Schedule A rate. Schedule A rates may change upon at least 30 days written or online notice.

If you have a fixed rate batch and/or batch alerts subscription and the total of your batch inputs or batch alerts exceeds your annual fixed rate batch or total batch alerts allotment, we may: 1) request the parties enter into good faith negotiations regarding a superseding agreement, 2) terminate your subscription upon 10 days written notice or 3) limit your access to your fixed rate batch subscription for the remainder of the then-current 12 month period, during which time you will continue to be billed your Monthly Charges. If your access to your fixed rate batch subscription has been limited, your access will be reinstated on the first day of the following 12 month period.

Initial below for Renewal Term.

_____ **12 month Renewal Term.** Monthly Charges for the first 12 months will be _____% over the Monthly Charges in effect at the end of the current Minimum or Renewal Term.

_____ **24 month Renewal Term.** Monthly Charges for the first 12 months will be _____% over the Monthly Charges in effect at the end of the current Minimum or Renewal Term. Monthly Charges for the second 12 months will be _____% over the first 12 months.

_____ **36 month Renewal Term.** Monthly Charges for the first 12 months will be _____% over the Monthly Charges in effect at the end of the current Minimum or Renewal Term. Monthly Charges for the second 12 months will be _____% over the first 12 months; Monthly Charges for the third 12 months will be _____% over the second 12 months.

Government Subscribers Post-Renewal Term. At the end of the Renewal Term, your Monthly Charges will increase by 7%. Thereafter, the Monthly Charges will increase 7% every 12 months unless we notify you of a different rate at least 90 days before the annual increase. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel the Post-Renewal Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803.

Federal Government Subscribers Optional Renewal Term. Federal government subscribers that chose a 24 or 36 month Renewal Term, those additional months will be implemented at your option pursuant to federal law.

Automatic Renewal Term for Non-Government Subscribers Only. If you are a non-government subscriber, your subscription will automatically renew at the end of the Renewal Term. Each Automatic Renewal Term will be 12 months in length and include a 7% price increase unless we notify you of a different rate at least 90 days before each Automatic Renewal Term begins. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel in writing at least 60 days before an Automatic Renewal Term starts. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

CLEAR Window Renewals Subscriber Certification Section must also be completed for all Subscribers that interact with, manage, or house inmates or detainees.		
Sub Matl #	CLEAR Products	Current Monthly Charges*
Notes		

* I am aware that the Renewal Term Monthly Charges will be based on the Monthly Charges in effect the month before this Renewal Term starts. This amount may be different from the Current Monthly Charges shown above.

Renewal Term Monthly Charges are due regardless of the level of your usage. The Monthly Window will remain unchanged. CLEAR transactional usage charges that exceed the Monthly Charges are waived up to the Monthly Window. You are responsible for CLEAR transactional usage charges in excess of the Monthly Window. Transactional charges are calculated based upon our then-current Schedule A rate. You are also responsible for all Excluded Charges. Schedule A rates may change upon at least 30 days written or online notice.

To apply CLEAR charges to a specific month, the request must be submitted at least five (5) business days prior to the end of the month.
Initial below for Renewal Term.

_____ **12 month Renewal Term.** Monthly Charges for the first 12 months will be _____% over the Monthly Charges in effect at the end of the current Minimum or Renewal Term.

_____ **24 month Renewal Term.** Monthly Charges for the first 12 months will be _____% over the Monthly Charges in effect at the end of the current Minimum or Renewal Term. Monthly Charges for the second 12 months will be _____% over the first 12 months.

_____ **36 month Renewal Term.** Monthly Charges for the first 12 months will be _____% over the Monthly Charges in effect at the end of the current Minimum or Renewal Term. Monthly Charges for the second 12 months will be _____% over the first 12 months; Monthly Charges for the third 12 months will be _____% over the second 12 months.

Government Subscribers Post-Minimum Term. At the end of the Minimum Term your subscription will automatically renew and your Monthly Charges will be billed at up to our then current rate. Thereafter, we may modify the Monthly Charges after at least 60 days notice. The Monthly Window will remain unchanged. Schedule A rates may change after at least 30 days written or online notice. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel the Post-Minimum Term subscription by sending at least 60 days written notice. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

Federal Government Subscribers Optional Renewal Term. Federal government subscribers that chose a 24 or 36 month Renewal Term, those additional months will be implemented at your option pursuant to federal law.

Automatic Renewal Term for Non-Government Subscribers Only. If you are a non-government subscriber, your subscription will automatically renew at the end of the Minimum Term. Each Automatic Renewal Term will be 12 months in length and include a 0% price increase unless we notify you of a different rate at least 90 days before each Automatic Renewal Term begins. The Monthly Window will remain unchanged. Schedule A rates may change after at least 30 days written or online notice. You are also responsible for all Excluded Charges. Excluded Charges may change after at least 30 days written or online notice. Either of us may cancel in writing at least 60 days before an Automatic Renewal Term starts. Send your notice of cancellation to Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan MN 55123-1803.

	CLEAR Products to be Lapsed	
Full Svc #	CLEAR Products	

	Miscellaneous	
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1. **Charges, Payments & Taxes.** You agree to pay all charges in full within 30 days of the date of invoice. You are responsible for any applicable sales, use, value added tax (VAT), etc. unless you are tax exempt. If you are a non-government subscriber and fail to pay your invoiced charges, you are responsible for collection costs including attorneys' fees.

2. **Settling a Disputed Balance.** Payments marked "paid in full", or with any other restrictive language, will not operate as an accord and satisfaction without our prior written approval. We reserve our right to collect any remaining amount due to us on your account. Partial payments intended to settle an outstanding balance in full must be sent to: Customer Service, 610 Opperman Drive, P.O. Box 64833, Eagan, MN 55123-1803, along with a written explanation of the disagreement or dispute. This address is different from the address you use to make account payments.

3. **Credit Verification.** If you are applying for credit as an individual, we may request a consumer credit report to determine your creditworthiness. If we obtain a consumer credit report, you may request the name, address and telephone number of the agency that supplied the credit report. If you are applying for credit on behalf of a business, we may request a current business financial statement from you to consider your request.

4. **Excluded Charges.** If you access CLEAR services that are not included in your subscription you will be charged our then current rate. Excluded Charges will be invoiced and due with your next payment. For your reference, the current Excluded Charges schedules are located at <http://static.legalsolutions.thomsonreuters.com/static/agreement/schedule-a-clear.pdf>. Excluded Charges may change after at least 30 days written or online notice.

5. **Auto Charge Credit Card/Electronic Funds Transfer Election Payment Terms.** You may authorize us to automatically charge a credit card, debit card or electronic fund transfer to pay charges due. Contact Customer Service at 1-800-328-4880 for authorization procedures. If you are authorizing as part of this order, or have already authorized us to bill a credit card or debit card or make electronic fund transfer for West subscriptions on an ongoing basis, no further action is needed.

6. **Returns and Refunds.** You may return a print or CD-ROM product to us within 45 days of the original shipment date if you are not completely satisfied. Assured Print Pricing, Library Savings Plan, West Complete, Library Maintenance Agreements, ePack, WestPack, Westlaw, CLEAR, Monitor Suite, ProView eBook, Software, West LegalEdcenter, Practice Solutions, TREWS, Peer Monitor and Data Privacy Advisor charges are not refundable. Please see <http://static.legalsolutions.thomsonreuters.com/static/returns-refunds.pdf> or contact Customer Service at 1-800-328-4880 for additional details regarding our policies on returns and refunds.

7. **Applicable Law.** If you are a state or local governmental entity, your state's law will apply and any claim may be brought in the state or federal courts located in your state. If you are a non-governmental entity, this Order Form will be interpreted under Minnesota state law and any claim by one of us may be brought in the state or federal courts in Minnesota. If you are a United States Federal Government subscriber, United States federal law will apply and any claim may be brought in any federal court.

8. **Thomson Reuters General Terms and Conditions,** apply to all products ordered, except print and is located at legalsolutions.com/ThomsonReuters-General-Terms-Conditions.pdf. The Thomson Reuters General Terms and Conditions for Federal Subscribers is located at legalsolutions.com/Federal-ThomsonReuters-General-Terms-Conditions.pdf. In the event of a conflict between the Thomson Reuters General Terms and Conditions and this Order Form, the terms of this Order Form control. This Order Form is subject to our approval.

9. **Regulated Data.** Due to the regulated or private nature of some data in our information products such as credit header data, motor vehicle data, driver license data and voter registration data, you may need to complete a credentialing process which will include certifying what your legally permissible use of the data will be. You agree to immediately notify us if any of the information you provided in your ordering document or during the credentialing process changes. You agree to and warrant that you are the end user of this data and that you will only use it for your own internal business purposes. You also warrant that you will strictly limit the access, use and distribution of this data to uses permitted under applicable laws, rules and regulations and as permitted by the third party additional terms. You will keep the data confidential. You will use industry standard administrative, physical and technical safeguards to protect the data. You will not disclose it to anyone except as necessary to carry out your permissible use. You will immediately report any misuse, abuse or compromise of the data. You agree to cooperate with any resulting inquiry. If we reasonably believe that the data has been misused, abused or compromised, we may block access without additional notice. You are responsible for all damages caused by misuse, abuse or compromise of the data by you, your employees and any person or entity with whom you shared the data. We will be responsible for damages caused by us. We are not a consumer reporting

agency. You may use information product data to support your own processes and decisions but you may not deny any service or access to a service to a consumer based solely upon the information product data. Examples of types of service include eligibility for credit or insurance, employment decisions and any other purpose described in the Fair Credit Reporting Act (15 U.S.C.A. 1681b). If the Financial Industry Regulatory Authority regulations apply to you, you may use our information products to verify the accuracy and completeness of information submitted to you by each applicant for registration on Form U4 or Form U5 in compliance with the requirements of FINRA Rule 3110. You may use the information products in this manner only in furtherance of written policies and procedures that are designed to achieve your compliance with FINRA Rule 3110 or as otherwise allowed by the General Terms and Conditions.

10. CLEAR System to System.

- a. We will issue one (1) entity-wide password for System to System access which will not be assigned to individual users. We will provide you with a security certificate that you must install on your systems in order to access our system(s). You will be required to provide the Internet Protocol ("IP") Addresses or IP Address Range in order to access CLEAR. IP Addresses assigned to jurisdictions outside the United States or in West-designated United States Territories are prohibited. You will implement any other security measures we deem necessary. We retain the right to temporarily or permanently block access if your use of the system, including but not limited to high search volume, is compromising the stability or integrity of our systems.
- b. We may provide one (1) entity-wide, non-transferrable, limited license with limited access to CLEAR for your internal testing and maintenance purposes. Testing access may only be used for functional testing, and counts toward any usage volumes under your CLEAR subscription. You are expressly prohibited from conducting any load testing, as determined in our sole discretion. You represent and warrant that all testing and maintenance will be conducted in strict accordance with our guidelines and instructions, and this agreement

11. CLEAR Subscribers via an Alliance Partner and CLEAR System to System. In limited circumstances we may allow you to access CLEAR through a third party's ("Service Provider") software or service (together with CLEAR, the "Integrated System"). In the event that you enter into a license agreement to access an Integrated System, you agree as follows:

We have no obligation to Service Provider with regard to the functionality or non-functionality of CLEAR during or after the integration. Service Provider will have access to CLEAR on your behalf and you will ensure Service Provider's compliance with the terms and conditions of the Thomson Reuters General Terms and Conditions located in paragraph 8 above. Except as otherwise provided in your agreement with us, Data may not (i) be distributed or transferred in whole or in part via the Integrated System or otherwise to any third party, (ii) be stored in bulk or in a searchable database, and (iii) not be used in any way to replace or to substitute for CLEAR or as a component of any material offered for sale, license or distribution to third parties. No party will use any means to discern the source code of our products and product data. You are responsible for Service Provider's access to CLEAR on your behalf. You are responsible for all damages caused by misuse, abuse or compromise of the data by Service Provider, you, your employees and any person or entity with which you shared the data. We will be responsible for damages caused by us.

ACKNOWLEDGMENT

I warrant that I am authorized to accept these terms and conditions on behalf of Subscriber

Printed Name _____

Title _____

Date _____

Signature X _____

For Credit Card Transactions only:

Visa _____ **Master Card** _____ **Am Ex** _____

Card # _____ **Expir. Date** _____ **Total Amt. to Charge for this Order** _____

Subscription charges for this order will be billed to your West account unless automatic credit card or electronic funds transfers have been separately authorized.

Account Validation and Certification (AVC) Form Westlaw and CLEAR (Government)



THOMSON REUTERS™

Subscriber Information		REQUIRED
Account Number (if applicable) _____		
Full Legal Name/Entity _____		
Business Unit/Dept/Agency _____		
The applicant's address below is (please check one): <input type="checkbox"/> a Commercial Location <input type="checkbox"/> a Residence (i.e. a home-based business)		
Street Address _____		
City _____	Country (if not US) _____	
State _____	Zip _____	
Main Organization Telephone _____	Location/Contact/Ext Telephone _____	
Cell Phone (if no land line available) _____	E-Mail Address _____	
Website _____ <input type="checkbox"/> Check here if no website available		
West products have implemented Multi-Factor Authentication and in order to access the public records products you must supply a valid External IP Address or IP Range belonging to your organization that meets the following requirements:		
<ul style="list-style-type: none"> IP Addresses assigned to jurisdictions outside the United States or West-approved U.S. Territories are prohibited IP Addresses will not be accepted from the following ranges which are reserved by the Internet Assigned Numbers Authority for special use or private networks: 10.0.0.0 - 10.255.255.255, 127.0.0.0 - 127.255.255.255, 172.16.0.0 - 172.31.255.255, 192.168.0.0 - 192.168.255.255, 169.254.0.0 - 169.254.255.255. All IP addresses must be IPv4 addresses. If you do not know your External IP address(es), try the following: <ul style="list-style-type: none"> Contact your network administration, firewall or security team Contact your Internet Service Provider, ISP (i.e. Cable, DSL, Satellite, etc.) 		
Go to the following URL in your browser: http://tools.whois.net/yourip/ or http://www.whatismyip.com to identify your external IP address (NOTE: If you have multiple IP addresses, this tool will only detect one IP address)		
Internet Service Provider Name: _____		
IP Address: _____		
IP Address Range: _____		
Beginning IP Address: _____	Ending IP Address: _____	
Beginning IP Address: _____	Ending IP Address: _____	

ACCOUNT INFORMATION AND DATA USE

Select Type of Government

- ☐ US – Federal
☐ US – State
☐ US – Local
☐ Tribal Government
☐ Other Government: _____

(Please describe)

Select Type of Academic Institution

- ☐ Privately Funded Academic Institution (non-government funded)
☐ Government Funded Academic Institution US – State

Do your end users have arrest powers?	<input type="checkbox"/> No	<input type="checkbox"/> Yes
Will you be using the product in relation to the collection of consumer debt (i.e., financial obligations of a consumer relating to a transaction for personal, family, or household purpose)?	<input type="checkbox"/> No	<input type="checkbox"/> Yes
Will you have end users at any location(s) other than at the address listed above?	<input type="checkbox"/> No	<input type="checkbox"/> Yes
– If yes, please attach a completed Addendum to Account Validation and Certification Form – Multiple Locations.	<input type="checkbox"/> No	<input type="checkbox"/> Yes
Are you requesting “unmasked data” or full display of full Security Numbers, full Date of Birth and/or Driver’s License information?	<input type="checkbox"/> No	<input type="checkbox"/> Yes
– If yes, please attach a completed Addendum to Account Validation and Certification Form – Unmasked Data Request	<input type="checkbox"/> No	<input type="checkbox"/> Yes
Will you use the product, in whole or in part, for any consumer-initiated application in order to determine an individual’s eligibility for employment, credit, housing or insurance for personal, family, household or government benefit-related purposes?	<input type="checkbox"/> No	<input type="checkbox"/> Yes

Please provide the name and phone number of the person you would like us to contact to schedule the required on-site inspection(s).

Name: _____ Telephone Number: _____

	PERMISSIBLE USE SELECTIONS	
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Permissible Use under Gramm Leach Bliley Act

Your use of certain consumer data within the product is limited by the U.S. Gramm-Leach-Bliley Act (15 U.S.C. 6801 et. seq.). In order to access this data you must indicate your permissible use(s) below. If you do not have a permissible use, you must select the "no permissible use" option

- ☐ You certify there is no permissible use
- ☐ For use by a person holding a legal or beneficial interest relating to the consumer
- ☐ For use in complying with federal, state, or local laws, rules, and other applicable legal requirements
- ☐ For use as necessary to effect, administer, or enforce a transaction requested or authorized by the consumer
- ☐ For use in complying with a properly authorized civil, criminal, or regulatory investigation, subpoena, or summons by federal, state, or local authorities
- ☐ For use to protect against or prevent actual or potential fraud, unauthorized transactions, claims, or other liability
- ☐ For use by any Law Enforcement Agency, self regulatory organizations or for an investigation on a matter related to public safety
- ☐ To persons acting in a fiduciary or representative capacity on behalf of the consumer
- ☐ For required institutional risk control or for resolving consumer disputes or inquiries
- ☐ With the consent or at the direction of the consumer

Permissible Use under Drivers Privacy Protection Act

Your use of certain drivers record and vehicle data is limited by the U.S. Drivers Privacy Protection Act (18 U.S.C. §2721 et seq.). In order to access this data you must indicate your permissible use(s) below. If you do not have a permissible use, you must select the "no permissible use" option.

- ☐ You certify there is no permissible use
- ☐ For official use by a Court, Law Enforcement Agency or other Government agency
- ☐ To verify or correct information provided to you by a person in order to prevent fraud, pursue legal remedies or recover a debt; skip tracing
- ☐ For use in connection with a civil, criminal or arbitral legal proceeding or legal research
- ☐ For use in connection with an insurance claims investigation or insurance antifraud activities

	CERTIFICATIONS	
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By signing below you certify that:

- **YOU UNDERSTAND THAT WEST IS NOT A CONSUMER REPORTING AGENCY AND THIS SERVICE DOES NOT CONSTITUTE A "CONSUMER REPORT" AS SUCH TERM IS DEFINED IN THE FEDERAL FAIR CREDIT REPORTING ACT (FCRA), 15 U.S.C.A. SEC 1681 ET SEQ. YOU ARE STRICTLY PROHIBITED FROM USING ANY DATA, IN WHOLE OR IN PART, AS A FACTOR IN ESTABLISHING A CONSUMER'S ELIGIBILITY FOR CREDIT, INSURANCE, EMPLOYMENT, OR FOR ANY OTHER PURPOSE AUTHORIZED UNDER THE FCRA OR AS THE BASIS FOR TAKING ADVERSE ACTION REGARDING ANY CONSUMER APPLICATION.**
- End users will access and use the data, including personally identifiable information, in accordance with all applicable laws, rules, and regulations. No individual shall access records that require a permissible use unless such a permissible use exists. It is your responsibility to seek guidance and clarification in case of any questions about the proper use of a product. **YOU ARE RESPONSIBLE FOR ANY UNAUTHORIZED COLLECTION, ACCESS, USE, AND DISCLOSURE OF ANY DATA ACCESSED THROUGH OUR PRODUCTS.**
- You agree to immediately notify West of any actual or suspected breach or access to data that may result in the unauthorized collection, use or disclosure of any data. You agree to make all reasonable efforts to assist us and our data providers in relation to any investigation, claim, litigation, or other action related to your access, use or disclosure of data.
- You will maintain a comprehensive information security program, including systems, facilities, and procedures to safeguard the data, and that you have experience in maintaining the confidentiality, security, and appropriate use of such information (pursuant to requirements similar to the requirements of section 6103(p)(4) of the Internal Revenue Code of 1986).
- You and your end users are not and will not be involved in credit fraud, identification theft, stalking, harassment, any unethical business practices or illegal activity nor will you further such activities by your customers.
- All information you provided in this AVC Form and all Addendums is true and correct and, if applicable, applies to all locations set forth in the Multiple Location Addendum. You understand that you will be required periodically to re-certify information provided in this AVC form.
- Your signature below as "Authorized Representative" certifies that you are the authorized signatory for this account

AUTHORIZED REPRESENTATIVE:

Print Name: _____
Title: _____
Date: _____
Signature: _____

Once this document is completed and signed by an authorized representative, please provide it to your West Sales Consultant with a signed order or fax it to 866-294-1042 or email to west.avtcredentials@thomson.com.

All information is subject to verification and approval by West.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
10/08/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh USA, Inc. 1166 Avenue of the Americas New York, NY 10036 Attn: NewYork.Certs@marsh.com Fax: 212-345-3695	CONTACT NAME: PHONE (A/C, No. Ext): E-MAIL ADDRESS: FAX (A/C, No):
INSURER(S) AFFORDING COVERAGE	
INSURER A : ACE American Insurance Company NAIC # 22667	
INSURER B : ACE Property and Casualty Insurance Company 20699	
INSURER C : Indemnity Insurance Company of North America 43575	
INSURER D : ACE Fire Underwriters Insurance Company 20702	
INSURER E :	
INSURER F :	

COVERAGES **CERTIFICATE NUMBER:** NYC-010743051-03 **REVISION NUMBER:** 6

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			HDO G71445562	10/01/2019	10/01/2020	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 500,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY			ISA H2528415A	10/01/2019	10/01/2020	COMBINED SINGLE LIMIT (Ea accident) \$ 3,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
B	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$			G27963675 004	10/01/2019	10/01/2020	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	WLR C66039316 (AOS)	10/01/2019	10/01/2020	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER
D				SCF C66039353 (WI)	10/01/2019	10/01/2020	E.L. EACH ACCIDENT \$ 1,000,000
A				WLR C66039274 (AZ, CA, MA)	10/01/2019	10/01/2020	E.L. DISEASE - EA EMPLOYEE \$ 1,000,000
							E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

West, a Thomson Reuters Business
 610 Opperman Dr.
 Eagan, MN 55123

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
 of Marsh USA Inc.

Michaela Grasshoff

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CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
10/10/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh USA, Inc. 1166 Avenue of the Americas New York, NY 10036 Attn: NewYork.Certs@marsh.com Fax: 212-345-3695	CONTACT NAME: PHONE (A/C, No. Ext): FAX (A/C, No): E-MAIL: ADDRESS: <table style="width: 100%;"> <tr> <th style="text-align: center;">INSURER(S) AFFORDING COVERAGE</th> <th style="text-align: center;">NAIC #</th> </tr> <tr> <td>INSURER A : ACE American Insurance Company</td> <td>22667</td> </tr> <tr> <td>INSURER B :</td> <td></td> </tr> <tr> <td>INSURER C :</td> <td></td> </tr> <tr> <td>INSURER D :</td> <td></td> </tr> <tr> <td>INSURER E :</td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : ACE American Insurance Company	22667	INSURER B :		INSURER C :		INSURER D :		INSURER E :		INSURER F :	
INSURER(S) AFFORDING COVERAGE	NAIC #														
INSURER A : ACE American Insurance Company	22667														
INSURER B :															
INSURER C :															
INSURER D :															
INSURER E :															
INSURER F :															
INSURED West Publishing Corporation 610 Opperman Dr. Eagan, MN 55123															

COVERAGES **CERTIFICATE NUMBER:** NYC-009755224-31 **REVISION NUMBER:** 15

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? <input type="checkbox"/> Y / N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		N / A				PER STATUTE OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
A	Professional Liability (E&O)			G21635029 018	10/01/2019	10/01/2020	Limit 15,000,000
A	Cyber Liability			G21635029 018	10/01/2019	10/01/2020	Limit 15,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Evidence of coverage

CERTIFICATE HOLDER

West Publishing Corp.
 610 Opperman Dr.
 Eagan, MN 55123

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
 of Marsh USA Inc.

Morgan Frick

Morgan Frick

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